

Scheme wise - Grievance Types

Jagananna ki Chepudam

For the schemes Rice Card, YSR Arogyasri, House sites and Pension Kanuka, the only grievances that can be raised are with respect to the six-step eligibility, age, and gender. Any other grievances such as “Rice card not received, House site not issued” etc. will be raised under non scheme grievances and hence will not be a part of NBM Spandana Grievance dashboard redressal.

YSR Pension Kanuka	
1	Age
2	Gender
3	Four-Wheeler
4	Urban Property
5	Electricity
6	Land
7	Income Tax
8	Government Employee
9	GSTN

Rice Card/ Aarogyasri/ House sites /Jagananna Thodu	
1	Four-Wheeler
2	Urban Property
3	Electricity
4	Land
5	Income Tax
6	Government Employee
7	GSTN

YSR Bhima	
1	Payment Not Received
2	Not Enrolled under scheme
3	Nominee details updation
4	Funeral Charges not paid
5	Late registration of Death

The grievances specific to the schemes handled by GSWS are as follows:

Jagananna Ammavodi	
1.	Electricity
2.	Caste
3.	Land
4.	Urban Property
5.	Four-Wheeler
6.	Income Tax
7.	GSTN
8.	Government Employee
9.	Payment
10.	Age
11.	Gender
12.	Children/Mother/Guardian not in Household
13.	Invalid Child/Mother/ Guardian Aadhaar
14.	Children /Mother were not in same Household
15.	Student/Mother/Guardian wrongly mapped in Household
16.	Student already availed JVD
17.	Children /Mother were not in same Rice card
18.	Children /Mother were not having Rice card
19.	Children /Mother/Guardian having same UID
20.	Rejected due to insufficient Attendance
21.	Child is Eligible but details not found in Eligible and Ineligible list
22.	Mother/Guardian/Child/Father Death
23.	Unable to do Aadhaar authentication of Mother / Guardian
24.	Mother/Guardian is not available (working outside)
25.	One child one benefit
26.	Not having Rice card
27.	Eligible but not came for EKYC

YSR Vahanamitra	
1	Electricity
2	Caste
3	Land
4	Urban Property
5	Four-Wheeler
6	Income Tax
7	GSTN
8	Government Employee
9	Payment
10	Availed any other Govt Schemes
11	In-valid Vehicle Registration
12	Invalid License
13	Vehicle Change

YSR Nethanna Nestham	
1	Electricity
2	Caste
3	Land
4	Urban Property
5	Four-Wheeler
6	Income Tax
7	GSTN
8	Government Employee
9	Payment
10	Income Certificate
11	Availed other Government Schemes
12	Not having loom
13	One Family One Benefit
14	Rejected during field verification
15	Pending for verification
16	Ekyc done but not in eligible/ineligible list
17	Wrongly Hold

YSR Kapu Nestham/ YSR Cheyutha/ YSR EBC Nestham	
1	Age
2	Gender
3	Electricity
4	Caste
5	Land
6	Urban Property
7	Four-Wheeler
8	Vehicle Change
9	Income Tax
10	GSTN
11	Government Employee
12	Payment
13	Income Certificate
14	Availed other Government Schemes
15	Not having Rice Card
16	One Family One Benefit
17	Rejected during field verification
18	Pending for verification
19	Ekyc done but not in eligible/ineligible list
20	Wrongly Hold

YSR Kalyanamasthu/ Shaadi Tohfa	
1	Age
2	Gender
3	Electricity
4	Caste
5	Land
6	Urban Property
7	Four-Wheeler
8	Vehicle Change
9	Income Tax
10	GSTN
11	Government Employee
12	Payment
13	Income Certificate
14	Rejected during field verification
15	Pending for verification
16	10 th Class board certificate invalid/Original certificate not available
17	Not 1 st Marriage of Bride
18	Not 1 st Marriage of Widow
19	Not BOCWWB

YSR Matsyakara Bharosa	
1	Electricity
2	Caste
3	Land
4	Urban Property
5	Four-Wheeler
6	Government Employee
7	Income
8	Payment
9	Availed any other Govt Schemes
10	Not having rice card
11	Age
12	Not Male
13	Not in Fishing Activity
14	Fishing ban violated boat

	Jagananna Chedodu
1	Age
2	Not Availed OAP
3	Not availed Vahanamitra
4	Not availed Nethanna Nestham
5	Caste
6	Income
7	One Family One Benefit
8	Four-Wheeler
9	Urban Property
10	Electricity
11	Land
12	Income Tax
13	Government Employee
14	GSTN