CSC IRCTC Application flow (Screenshots)

1. Login pages

Enter the URL: https://trainbooking.csccloud.in/ and click on Login button



Click on Proceed to login to continue.



Once you click on Proceed to Login, you will be re-directed to CSC connect portal to login as shown in the below screen:

← → C a connectuat.csccloud.in/account/authorize?response_type=code&client_id=7e6bf3a0-72	ed-495f-9373-bbfab6a411da&redirect_uri=https://test.csccloud.in/irctc/auth/su 🖈 😸 Incognito 🔋
DIGITAL SEVA CONNECT	Digital India Power To Empower
Username or Email Remember me Sign IN Forgot password	Welcome to Digital Seva Connect Gateway to CSC Network! Digital Seva Connect is a secure authentication system for connecting our users to services available on Digital Seva portal. Enter your username and password here to authenticate your log-in and enjoy seamless access to Digital Seva portal.

- 2. Booking flow with Passenger and Fare details:
 - Once you login into the application , the above screen will appear where you need to

🚍 csc		Home	1800 121 3468 help Booking History	desk@csc.gov. FAQ's	.in ∂ 🕾 Support	Contact Us	Sandeep -	
O Book Train Ticket	O Check PNR Status							
From NEW DELHI (NDLS)			BAI CENTRA	L (MMC	ст)			
Travel Date 09/02/2022	Classes All Classes	6	QI \$	General			\$	
		Search Train →						
 Last Transaction 12472 SWARAJ EXPRESS 23418 NEW DELHI TO BANDRA TERMINUS 	View All 523240 DHZDH	£×3						

select the journey station, destination station, time ,class and quota as per your choice and click on "**Search train**" option to get the details of the train on the specific route

• You will see the below screens with the list of trains available on the routes. Select the train as per your choice

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		Travel Date	Classes	Correb
FILTER	12952 - MUMBAI RAJDHANI		•	•
Quota	Run On : M T W T F S S		NDLS 16:25	MMCT 08:15
General (GN)	1A CHECK AVAILABILITY	2A CHECK AVAILABILITY	3A CHECK AVAILABILITY	
○ Ladies (LD)				
 Ladies (LD) Tatkal (TQ) 				

E csc			1800 121 3468 helpdesk@csc.gov.in 🧿 🕬 🕬 🛛 🕻 💦 🕻 🦲 IRCTC Home Booking History FAQ's Support Contact Us Sandeep 👻			
From	То		Travel Date	Classes		
NEW DELHI (NDLS)	MUMBAICENTRAL (MMCT)	· ·	09/02/2022	All Classes	Sedrch	
FILTER	12952 - MUMBAI RAJDHANI	I		•	•	
	Run On : M T W T F S S			NDLS.	MMCT	
Quota				16:25	08:15	
Quota General (GN) 	1A	2A		16:25 3A	08:15	
Quota General (GN) Ladies (LD)	1A CHECK AVAILABILITY	2A CHECK AV	AILABILITY	16:25 3A CHECK AVAILABILITY	08:15	
Quota General (GN) Ladies (LD) Tatkal (TQ) 	1A CHECK AVAILABILITY	2A CHECK AV	AILABILITY	16:25 3A CHECK AVAILABILITY	08:15	
Quota © General (GN) C Ladies (LD) C Tatkal (TQ)	1A CHECK AVAILABILITY 9-2-2022	2A CHECK AV	ailability 022	16:25 3A CHECK AVAILABILITY 11-2-2022	08:15	
Quota General (GN) Ladies (LD) Tatkal (TQ) Show trains having class	1A CHECK AVAILABILITY 9-2-2022 AVAILABLE-0049	2A CHECK AV	ailability 022 BLE-0046	16:25 3A CHECK AVAILABILITY 11-2-2022 AVAILABLE-0108	08:15	

💭 csc		1800 1 Home Boo	1213468 helpdesk@csc.gov.in oking History FAQ's Sup	Determine CSC Dinette	
From NEW DELHI (NDLS)	To ♥ MUMBAICENTRAL (MMCT)	Travel Date	Classes All Classes	Search	
FILTER Quota © General (GN) ○ Ladies (LD)	12 You searched for date date 10-2-2022	09-02-2022 and bool Cancel	king for	MM/CT 08:15	
Show trains having class ALL Classes	9-2-2022 AVAILABLE-0049 13-2-2022	10-2-2022 AVAILABLE-0046 14-2-2022	11-2-2022 AVAILABLE-0108	12-2-2022 AVAILABLE-0108	

• Click on Ok button to continue and add the your details(Passenger)

	nboard/agenthome/	/passenger_details					E
				1800 12	213468 he	Ipdesk@csc.gov.in 🄊 Pigital India	CSC @ IRCTC
				Home Book	king History	r FAQ's Support Cont	act Us Sandeep 👻
12952 - MUMBAI RA	JDHANI				(08:15 •	16:25
Run On : M T W T F S S							
AVAILABLE-004	7						2A GN
Availablity Date 26-1-202	2				ND	LS Arrival: 08:15 Depart	ure : 16:25 MMCT
* Passenger Detai	ls					₹ Fare per Adult	
* Passenger Detai	i ls Age	Gender	Country	Berth Preference		₹ Fare per Adult Base Fare	₹ 2423
* Passenger Detai Passenger Name Passenger Name	Is Age Age	Gender Gender 🜩	Country India 💠	Berth Preference No Preference	÷	₹ Fare per Adult Base Fare Catering Charge	₹ 2423 ₹ 400
* Passenger Detai Passenger Name Passenger Name	Age Age	Gender Gender \$	Country India 💠	Berth Preference No Preference	÷	₹ Fare per Adult Base Fare Catering Charge Reservation Charge	₹2423 ₹400 ₹50
* Passenger Detail Passenger Name Passenger Name Select a food type? Add Passenger	Age Age O Veg	Gender Gender ≑ Jetarian⊖ Non Veget	Country India 🜩 tarian) Not Requ	Berth Preference No Preference uired	÷	₹ Fare per Adult Base Fare Catering Charge Reservation Charge Service Tax	₹ 2423 ₹ 400 ₹ 50 ₹ 126.0
* Passenger Detail Passenger Name Passenger Name Select a food type? Add Passenger	Age Age Veg	Gender Gender ≑ jetarian⊖ Non Veget	Country India ÷	Berth Preference No Preference uired	\$	₹ Fare per Adult Base Fare Catering Charge Reservation Charge Service Tax Superfast Charge	₹ 2423 ₹ 400 ₹ 50 ₹ 126.0 ₹ 45
* Passenger Detail Passenger Name Passenger Name Select a food type? Add Passenger	Age Age Veg	Gender Gender ≑ getarian○ Non Veget	Country India ÷ tarian() Not Requ	Berth Preference No Preference uired	•	₹ Fare per Adult Base Fare Catering Charge Reservation Charge Service Tax Superfast Charge WP Service Charge	₹ 2423 ₹ 400 ₹ 50 ₹ 126.0 ₹ 45 ₹ 30.0

Enter the Passenger Name, Age, gender, Birth preference and select food choice and click on Add passenger option to add a passenger.

Select if you wish to change the Boarding station or not and fill the other details including address, mobile number etc

← → C	e 🛧 🛊 🌡
Passenger Name Age Gender Country Berth Preference Passenger Name Age Gender ◆ India ◆ No Preference ◆	
Select a food type? O Vegetarian Non Vegetarian Not Required	₹ Fare per Adult
Add Passenger	Base Fare ₹2423
	Catering Charge ₹ 400
Do you want to change bording Station :	Reservation Charge ₹ 50
🔿 Yes 🔷 No	Service Tax ₹ 126.0
	Superfast Charge ₹45
* Contact Details	WP Service Charge ₹ 30.0
Ticket details will be sent to email - sandeep.kumar@digimail.in and registered mobile number 9463068820	WP Service Tax ₹ 5.4
Passenger mobile number	Total Fare ₹ 3080.4
* Your Destination Address	
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	NDLS	MMCT
AVAILABLE-0108		2A GN
Departure Date 28-1-2022		
Passenger Details	₹ Price Summary	
1. ABC 45 Years M IN	Base Fare	₹ 2423
	Catering Charge	₹ 400
Pay ₹ 3080.4	Reservation Charge	₹ 50
	Service Tax	₹126.0
	Superfast Charge	₹45
	Total Fare	₹ 3045
	IRCTC Total	₹ 3080.4
	CSC PG	₹66.204
	Total Fare	₹ 3146 6
Comparison Note Mote AVAILABLE-0108 2A GN Departure Date 28-1-2022 2 Passenger Details Price Summary Base Fare Catering Charge Catering Charge Catering Charge Catering Charge Catering Charge Catering Charge Catering Charge		

• Click on Pay button to proceed for payment through CSC wallet, once you click on the Pay button you will be redirected to the CSC wallet where you need to enter the CSC wallet Password and Pin to pay the booking amount.

C Pyydotcscccloud.n/v1/psymeni/1943/05/29158/23 Pyydotcscccloud.n/v1/psymeni/1943/05/29158/23 Pyydotcs Pyydot Males SALE AMOUNT - ₹ 3090.4 WALET MOUNT - ₹ 3017.74 Newrds: -8: Three Thousand One Hundred and Seventeen And Paile Seventy Four Only. Sale Secure 8 Switt Sale Secure 8 Switt			
CSC			Digital India Publication Inclusion
Pay by Wallet			Amount to Pay: ₹ 3117.74
SALE AMOUINT WALLET AMOUNT In Words: - Rs Three Thousand One Hundred.	- ₹ 3080.4 - ₹ 3117.74 and Seventeen And Paise Seventy-Four Only.	CSC Reference No.: Date: CSC ID: Password:	 2025173320955615 2022-01-2517:34:52 500100100013 Plassword Plass enter password Validate Cancel
	Safe, Secure	e & Swift	
			© 2022 CSC e-Governance services india Limited. All right reserved.

• Once you have successfully paid the amount you will be redirected to IRCTC Agent interface where you need to input the OTP send on your registered mobile number and your Agent id password and Captcha to continue. Click on Submit button to proceed

	ⓒ ☆	*⊒(
R CRIS		
Authentication		
User ID : WCSC00017		
Password : OTP		
Captcha :		
ААААА С		
Submit Cancel		
* Transaction expire in 09:11 minutes!		

• On successful booking you will see the below screens which contains the details of your booked ticket and other details.

Train Details	5						ê
12952 - MUMBA PNR : 244152278	AI RAJDHANI 35				16:25 NDLS	O0	о 08:15 ММСТ
Passenger D 1. VIKAS 30 yrs Booking Status CNF	Petails Male India Current Status CNF	Coach A3	Berth/WL No 50	Berth Type UB		Scan code to view and save tick	et on your mobile.
						₹ Price Summary	
						Base fare per adult	₹ 709
						Ταχ	₹ 16
						Superfast charge	₹ 02
						Total	₹ 800

Ticket details						×	
	Electronic Reservation Slip 1. You can travel on e-tockst sent on SMS or take a Virtue virtue the EPK Unless extranely pre-sectory. This Tarket V	I Reservation Messay	CSC ge (VRM) along with any one of the pr	escribed ID in original. Please do no	IRCTC E-Ticketing Service		
	without original ID proof, passenger will be treated as 2. only confirmed/RAC/Partially confirmed E-taket is us S. Fully Waitined E-taket is usual for travel if it reme credited to the account used for payment for bookin Ticketies. 4. Valid IDs to be presented during train journey by one of	without ticket and cl alid for travel. ains fully waitlisted o g of the ticket. Pass f the cassencer book	inter preparation of chart and the re anged as per extent Railway Rules. Ifter preparation of chart and the re engers traveling on a fully waitlisted ed on an e-ticket :- Voter Identity Ca	und of the booking amount shall b e-ticket will be treated as d / Passoort / PAN Card / Driving		_	
	License / Photo ID card issued by Central / State Govt Minicipal bodies and Panchayat Administrations whic School or College for their students / Nationalized Bar photograph/Unique Identification Card "Aadhaar", mA Document" section by logging into his / her Digli Locker document is I Jachard Drugment centices will be be	/ Public Sector Unde h are having serial nu k Passbook with pho adhoar, e- Aadhoar. account considered	rtakings of State / Central Governme mber / Student Identity Card with ph tograph /Credit Cards issued by Ban /Passenger showing the Aadhaar/Dr as valid proof of identity. (Document Jerosof of identity)	nt District Administrations, otograph issued by recognized is with laminated ving License from the "Issued s uploaded by the user i.e. the		_	
	5. Service Accounting Code (SAC) 996411. Local land trr Sightseeing transportation services by railways for Tor by Railways for distance beyond 150 KMs 6. While booking this ticket, you have agreed of having Protocol advisory of destination state before start C	ansport services of p urist Ticket Service A read the Health Prot of your travel and fol	assengers by railways for distance up accounting Code (SAC) 996421: Long tocol of Destination State of your tra low them properly.	to 150 KMs Service Accounting Coo distance transport services of pass vel. You are again advised to clear	de (SAC) 996416: engers through rail network rly read the Health	_	
	PNR No: 2441522785	Train No. & Name	: 12952/MUMBAI RAJDHANI	Quota: GN			
	Transaction ID : 50010010201210027197	Date & Time of Ba	oking: 2022-01-2118:36:31	Class: 2A			
	From: NDLS	Date of Journey: 2	2022-01-22	To: MMCT			
	Boarding Station: NDLS	Boarding Date: M	MC	Reservation upto: MMCT			
	Passenger Count: 1 Adult, 0 Children	Scheduled Depart	ture: 2022-01-22 16:25	Scheduled Arrival: 2022-01-2	3 08:15		
	Passenger Contact No.: 8789099660	Comments: ^ATAS	Opted:No	Distance: 1384 KM			
	FARE DETAILS:						
	Description	Amount	Amount in Words				
	Ticket Fare **	₹. 3045	Rupees five thousand seven hundre	d and ninety Only			
	IRCTC Convenience Fee(Incl.of GST) #	₹.35.4	Rupees thirty-five and four Paise C	nly			
	Travel Agent Service Charge #	₹.39.99	Rupees thirty-nine and ninety-nine	Paise Only			
	Payment Gateway Charges ##	₹.146.35	Rupees one hundred and forty-six (nd thirtyfive Paise Only			
	Total Fare	₹. 3080.4	Rupees seven thousand and thirty	-seven and zero Paise Only			
	PASSENGER DETAILS :						
	SN Name Age Gender Booking Statu	ıs Curr	ent Status Booking Co	ich Booking Berth	Seat No.		

3. PNR Check and Status

 You can check the details of your ticket using the PNR number ,To check the details follow the below steps :

		Home	Booking History	FAQ's	Support	Contact Us	Sandeep 👻	
O Book Train Ticket	• Check PNR Status							
PNR Number								
2822280080								
		Q Search						
Last Transaction	View All	~						
12952 MUMBAI RAJDHANI 2822280 NEW DELHI To MUMBAI CENTRAL	0080 ABC	٤×	3					
12472 SWARAJ EXPRESS 23415232 NEW DELHI To BANDRA TERMINUS	240 DHZDH	Cancel Ti	cket			Booked History	/	
12952 MUMBAI RAJDHANI 2141523 NEW DELHI TO MUMBAI CENTRAL	218 SAHIL + 1							
		_					a: a.c	

Click on check PNR option from the home-screen and enter your PNR number and click on Search button.

You will see the details of your ticket as shown in the below screen

	1800 121 3468 helpdesk@csc.gov.in う ?####### €\$€€ ↓ jacto Home FAQ's Support Contact Us Login							
	Passenger	Current	Statu	s Enqiry				
PNR Number : 2822280080								
Train No. Train Name	Boarding Date	From	То	Reserved upto	Boarding Point	Class		
12952 MUMBAI RAJDHANI	2022-02-10	NDLS	MMCT	MMCT	NDLS	2A		

4. Booking History

• To view the booking history click on the booking history icon from the Home-screen

$\leftrightarrow \ $	test.csccloud.in/irctc/dashboard/agenthome			•• E 1	Y 🗰 🖬 💲 E
	From NEW DELHI (NDLS)		MUMBAI CENTRAL	(MMCT)	
	Travel Date 26/01/2022	Classes All Classes	Quot ¢ Gi	ta eneral	÷
		Sear	ch Train →		
	Last Iransaction 12952 MUMBAI RAJDHANI 2441522785 VII NEW DELHI TO MUMBAI CENTRAL 12952 MUMBAI RAJDHANI 2341522795 NA	View All (AS	Cancel Ticket	Booked History	
	NEW DELHI TO MUMBAI CENTRAL • 12952 MUMBAI RAJDHANI 2441522256 SA NEW DELHI TO MUMBAI CENTRAL 10055 MUMBAI DE DUNIN 0004555555 TO	HIL			
	12952 MUMBAI RAJORANI 2241522025 1A NEW DELHITO MUMBAI CENTRAL 12952 MUMBAI RAJOHANI 2722278864 Hil NEW DELHITO MUMBAI CENTRAL	MANSHU		Print Ticket	

🖶 csc					1800 121 3468 Home Booking His	helpdesk@csc.gov.in 🧿 🕬 🦛 🛛 🕻 tory FAQ's Support Contact	Us Sandeep -				
Transaction Details											
							Advance Search				
Transaction Details							Refund				
PNR	Name	Mobile	From	То	Date	Train	Amount				
2822280080	ABC	7709594093	NDLS	MMCT	2022-02-10	12952-MUMBAI RAJDHANI	Rs.3080.40				
2341523240	DHZDH	7017647411	NDLS	BDTS	2022-02-08	12472-SWARAJ EXPRESS	Rs.633.05				
2141523218	SAHIL	7889172156	NDLS	ММСТ	2022-02-09	12952-MUMBAI RAJDHANI	Rs.4546.10				
2536144822	NARSI	7888830194	NDLS	MMCT	2022-02-10	12952-MUMBAI RAJDHANI	Rs.3080.75				

Here you will see the details of your booked ticket .You can use the advance search feature to search the ticket.

			1800 121 3468 help	desk@csc.g	jov.in ∂ 🖄	pital India to India	∂) івстс	
		Hom	Booking History	FAQ's	Support	Contact Us	Sandeep -	
	Transac	tion Detai	S					
					Q Adv	ance Search	Close	
Advance Search								
Train No.	Train Name	Bookin	g Date		PNR Num	ber		
Passenger Name	Passenger Mobile No.							
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Transaction Details							Refund	

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Train No. Train Name Booking Date PRIR Number Passenger Name Passenger Mobile No. Image: Comparison of the	→ C 🌘	test.csccloud.in/irctc/da	ashboard/agenthom	e/bookinglist/T						• 🖻 🕁	\$=⊒(
Passenger Name Passenger Mobile No. C Search Cressaction Details PNR Name Mobile From To Date Train Amount 2441522765 ViKAS 8505874097 NDLS MMCT 2022-01-22 12952-MUMBAI RAJDHANI Rs.3080.40 2441522765 NANHE 8505874097 NDLS MMCT 2022-01-22 12952-MUMBAI RAJDHANI Rs.3080.75 2441522256 SAHIL 7709594093 NDLS MMCT 2021-12-23 12952-MUMBAI RAJDHANI Rs.3080.75 224152025 TAPAS 7709594093 NDLS MMCT 2021-12-23 12952-MUMBAI RAJDHANI Rs.3080.75 224152024 ViKAS 7709594093 NDLS MMCT 2021-12-23 12952-MUMBAI RAJDHANI Rs.3080.75 224152024 ViKAS 7709594093 NDLS MMCT 2021-12-23 12952-MUMBAI RAJDHANI Rs.3080.75 224152023 SAHIL 7709594093 NDLS MMCT 2021-12-23 12952-MUMBAI RAJDHANI Rs.3080.75 224152023 SAHIL 7709594093 NDLS MMCT <		Train No.		Train Name		B	ooking Date	PNR Number				
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About Us Term Use Privacy Policy		2241522023	SAHIL	7709594093	NDLS	MMCT	2021-12-23	12952-MUN	1BAI RAJDHANI	Rs.3080.75		
	(envright @ 2021 CSC a	Courses Social	inited.					About Us Term Use	e 📔 Privacy Polic		

5. TDR request:

To file TDR you need to click on the TDR icon from the Home screen

← → C i test.csccloud.in/irctc/dashboard/agenthome From		To	•• E 🕁	*=8:
NEW DELHI (NDLS)		MUMBAI CENTRAL	(MMCT)	
Travel Date 26/01/2022	Classes All Classes	Quo \$ G	ta Seneral ÷	-
Last Transaction 12952 MUMBAIRAJDHANI 2441522785 NEW DELH TO MUMBAI CENTRAL 12952 MUMBAIRAJDHANI 2341522795 NEW DELH TO MUMBAI CENTRAL	View All ViKAS NANHE	earch Train →	Booked History	
12952 MUMBAI RAJDHANI 2441522256 NEW DELH To MUMBAI CENTRAL 12952 MUMBAI RAJDHANI 2241522025 NEW DELH TO MUMBAI CENTRAL 12952 MUMBAI RAJDHANI 2722278864 NEW DELH TO MUMBAI CENTRAL	SAHIL TAPAS HIMANSHU	TDR	Print Ticket	
https://test.cscloud.in/irctr/dashboard/agenthome/bookinglist/F	ia Limited.)	About Us Term Use Privacy Pol	icy 🔥

You will see the list of all eligible ticket for TDR filling (as shown in the below image)

				1800 121 3468	helpdesk@csc.gov.in 🄊 🖗	igital India CSC 🖻 IRCTC	
					Home Booking H	istory FAQ's Support	Contact Us Sandeep -
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File TDR							Refund
PNR	Name	Mobile	From	То	Date	Train	Amount
2822280080	ABC	7709594093	NDLS	ММСТ	2022-02-10	12952-MUMBAI RAJDHAN	Rs.3080.40
2141523218	SAHIL	7889172156	NDLS	ммст	2022-02-09	12952-MUMBAI RAJDHAN	Rs.4546.10
2536144822	NARSI	7888830194	NDLS	ММСТ	2022-02-10	12952-MUMBAI RAJDHAN	Rs.3080.75
2441523092	SHUBAH	7017647411	NDLS	ммст	2022-02-17	12952-MUMBAI RAJDHAN	Rs.2290.75

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O Book Trai	n Ticket O C	heck PNR Status			
From		Alert	×		
Travel Date 09/02/2	022	Train has not departed yet you n	nay cancel your ticket Close		\$
		Search Train	→		
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6. Cancellation Flow:

To cancel a booked ticket, click on the Cancel Ticket option form the Homepage

Travel Date 09/02/2022	Classes All Classes	Quota ¢ Gene	eral ÷
	Search Tro	uin →	
E Last Transaction	View All	\land	
12952 MUMBAI RAJDHANI 282228008 NEW DELHI TO MUMBAI CENTRAL	D ABC	É×3	
12472 SWARAJ EXPRESS 2341523240 NEW DELHI To BANDRA TERMINUS	DHZDH	Cancel Ticket	Booked History
12952 MUMBAI RAJDHANI 2141523218 NEW DELHI TO MUMBAI CENTRAL	SAHIL + 1		
12952 MUMBAI RAJDHANI 253614482 New Delhi To Mumbai Central	2 NARSI	r <mark>B</mark> g	F
12952 MUMBAI RAJDHANI 282227996 NEW DELHI To MUMBAI CENTRAL	Mac 1	TDR	Print Ticket

Once you click on the cancel ticket option you will see the details of your bookings against which you can avail the cancel ticket facility. You can search the ticket based on your train number, train name, booking date, PNR number etc.

							Close
Advance Search	1						
Train No.		Train Nan	ne		Booking Date	PNR Number	
Passenger Name		Passenger	r Mobile No.				
							Q Search
Cancel Ticket							
PNR	Name	Mobile	From	То	Date	Train	Amount
2441522938	LOKI	7709594093	NDLS	MMCT	2022-01-29	12952-MUMBAI RAJDHANI	Rs.3080.40

Once you select the ticket against which you need to avail the cancellation ,you will see the below screens .Please select the passenger name against whom you wish to cancel the booking and click on Cancel selected button after the selection .

$\leftarrow \ \rightarrow \ G$	0	localhost/csc_i	rctc/dashboard/ager	nthome/ca	ancelticket/06661528-8dd1-4dbe	-85b9-cda11cad			\$	${igsidential}$	⊻ =	=
1	ONR Number : 214152	2959		Train Num	nber : 82501	Trai	Train Name : IRCTC TEJAS EXP					Ŷ
I	Date : 2022-01-30			From Station : LJN			To Station : NDLS					
l l	Reservation : NDLS			Boarding Point : LJN			iss : CC					
1	No of Passenger : 3			Charting	Status : Chart Not Prepared							
												1
(
	Passenger De	tails										
	S. No.	Name	Age		Booking Status	Current Status		Select to cancel				
	1	sahil	24		CNF	CNF						
	2	lokesh	24		CNF	CNF						
	3	achich	24		CNE	CNE						
	U U	Gaman	27			ONP						
								Back	Cancel Selected			

Once you click on the Cancel selected option, you will see a pop –up message asking for your confirmation to cancel the ticket. Click on Ok to proceed

	2141522959		Train Number : 82501	Train No	Train Name : IRCTC TEJAS EXP		
			From Station : LJN		To Station : NDLS		
	NDLS		Boarding Point : LJN				
Passeng S. No.	er Details	Age	Do you wish to cancel ticket of selected	d passenters.	Select to cancel		
1	sahil	24	Canc	el OK			
2	lokesh	24	CNF	CNF			
	ashish	24	CNF	CNF			
3							
3							

You will see this message/Page once your Ticket has been cancelled successfully.

🗮 csc	1800 121 3468 helpdesk@csc.gov.in ∂ 🕬 🕬 📔 🕃 🕻 권 IRCTC Home Booking History FAQ's Support Contact Us Sandeep 👻									
	Your ticket has been cancelled successfully									
Train Details	•									
12952 - MUMBAI RAJDHANI PNR : 2141523218										
View Status										
₹ Refund Amout										
Amount Collected	₹ 2255									

7. OTP based Refund:

Once the Cancellation is requested, an OTP will be sent to the passenger mobile number by the IRCTC.VLE needs to input this OTP against the Cancellation ID to avail the refund against the Cancellation. Once a request is raised to cancel the ticket an OTP is sent to the Passenger registered mobile number along with the Cancellation ID. VLE will need to input this OTP against the Cancellation ID to proceed for cancellation based refund. Only after the OTP is verified, then only the refund will proceed as per the IRCTC refund rules.

Incase if the OTP is not received or gets deleted, Resend OTP option can be used.

$\leftarrow \ \rightarrow \ G$	C	localhost/csc	☆	⊚ ⊻ ≡				
	Boarding Point : LJN No of Passenger : 3						ŕ	
	Passenger De	etails						
	S. No.	Name	Age	Cancellation Id	Refund Amount	Current Status		
	1	SAHIL	24	10000010289651	Rs. 849.00	CAN		
	Verification							
	Verify Otp Resend Otp							
	Acronyms							
	RAC : Reservation Against Cancellation WL : Wait List							
	RLWL : Remote Location Wait List POWL : Pooled Quota Wait List							

You can see the refund option in the circle as shown in the below picture .Once you click on it you will get the details of the ticket (cancelled) along with the cancellation ID to proceed for OTP based refund.

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Ģ			1800 121 3468 h Home Booking I					CSC 😥 IRCTC	^	
Transaction Details										
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	PNR	Name	Mobile	From	То	Date	Train	Amount		
	6822092665	SAHIL	7889172156	DLI	BTI	2022-01-30	15909-AVADH ASSAM EXP	Rs.143.05		
	6822092665	SAHIL	7889172156	DLI	BTI	2022-01-30	15909-AVADH ASSAM EXP	Rs.143.05		
	2141522959	SAHIL	7889172156	LJN	NDLS	2022-01-30	82501-IRCTC TEJAS EXP	Rs.3437.40		
	6359728223	SAHIL	7889172156	DLI	BTI	2022-01-28	15909-AVADH ASSAM EXP	Rs.2876.80		