

GOVERNMENT OF ANDHRA PRADESH GVWV & VSWS DEPARTMENT Auto Nagar, Vijayawada

User manual For Update Mobile Number by Volunteers Mobile Application

- > The volunteer has to update the app through the Play Store.
- After updating the new version of the volunteer app, the volunteer needs to log in with his/her designated CFMS ID as shown above.
- After logging in with the CFMS ID the volunteer needs to authenticate him/her with the following options such as 1) Biometric 2) IRIS 3) Aadhar Facial as shown above.
- After Successful authentication Please select the icon of Services delivery as shown above.



- The volunteer can view the household's info under his cluster as shown below. Now the volunteer needs to select the household.
- Now the volunteer can view the family member details and their phone numbers.

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పేరు :	Tota Suramma					
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Address :	3-45-Cheepuralapadu-Ko tabommali-Srikakulam					
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\leftarrow Grama/Ward Volunteer	
Thota Jaswanth Mno.: 8374772128	
Tota Suramma Mno.: 8374772128 Update	
Update Mobile Number	
Enter Mobile Number	
Generate OTP	
close	

- Volunteer needs to click on the update button enter the mobile number of the citizen and submit.
- Note: You cannot enter the same mobile number for two Households. For example, if you used mobile 123456 for Household A you cannot use the same mobile number 123456 for household B.