



r **BIS** | Real-Time Beneficiaries
Identification System

Volunteer User Manual



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Volunteer Login

Downloading RBIS Mobile App from Google Play Store

The image consists of four sequential screenshots of an Android phone's interface, illustrating the steps to download the RBIS mobile app from the Google Play Store. Each screenshot is overlaid with a semi-transparent white circle and a yellow hand icon pointing to the specific action.

- Step 1:** The home screen shows the Play Store icon. A hand icon points to it.
- Step 2:** The Play Store search results for "rbis app" are shown. A hand icon points to the RBIS app listing.
- Step 3:** The app's detail page is shown, with a hand icon pointing to the "Install" button.
- Step 4:** The app is in the "Waiting for download..." state. A hand icon points to the "Open" button.

Step 1: Click Play store

Step 2: Type rbis app

Step 3: Click Install

Step 4: Wait to Download & Install

RBIS App Permissions

Step 1:
Click RBIS

Step 2:
Click Allow

Step 3:
Click Allow

Step 4:
Click Allow

RBIS App Permissions

Step 5:
Click **Allow**

Step 6:
Click **Allow**

IT SOLUTIONS & SERVICES

Volunteer Registration / Sign-Up Process

Step 1:
Click **Sign Up**

Step 2:
Select **Volunteer**

Step 3:
Enter **CFMS Id** & Click **Verify**

Step 4:
Enter **OTP** & Click **Verify OTP**

Volunteer Registration / Sign-Up Process

Step 5:
Click **Confirm**

Step 6:
Click **Aadhar card or any other proofs**

Step 7:
Capture your ID proof and then click on ok

Step 8:
click **Save Details**

Volunteer Registration / Sign-Up Process

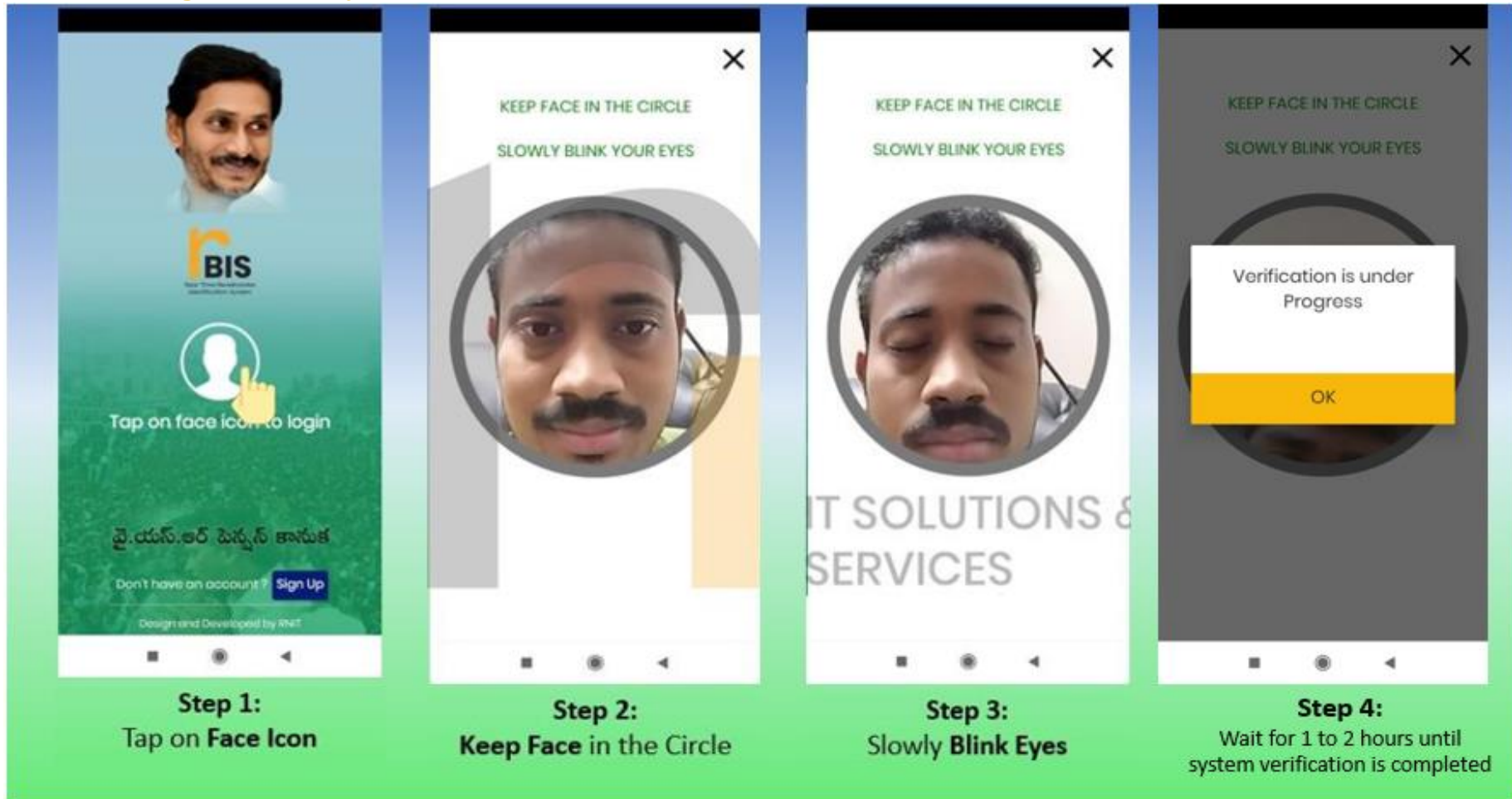
Step 5:
Enter details & click
Apply leave

Step 6:
Slowly Blink Your Eyes

Step 7:
Tap On Face To Enroll

Step 8:
Click Accept

Volunteer Login before System Verification



The image displays four sequential screenshots of a mobile application interface for volunteer login and verification. Each screenshot is framed with a blue border and includes a close button (X) in the top right corner.

- Step 1:** The first screenshot shows the login screen. At the top, there is a profile picture of a man. Below it is the logo for "r BIS" (Rural Business Information System). A white circle with a hand icon pointing to it is labeled "Tap on face icon to login". At the bottom, there is a "Sign Up" button and the text "Design and Developed by RNIT".
- Step 2:** The second screenshot shows a circular frame around the user's face. The text "KEEP FACE IN THE CIRCLE" and "SLOWLY BLINK YOUR EYES" is displayed above the frame.
- Step 3:** The third screenshot shows the same circular frame, but the user's eyes are closed, indicating they are following the instruction to blink.
- Step 4:** The fourth screenshot shows a dark grey background with a white dialog box in the center. The dialog box contains the text "Verification is under Progress" and a yellow "OK" button.

Step 1:
Tap on Face Icon

Step 2:
Keep Face in the Circle

Step 3:
Slowly Blink Eyes

Step 4:
Wait for 1 to 2 hours until system verification is completed

Volunteer Login before Secretariat Approval

The image displays four sequential screenshots of a mobile application interface for volunteer login. Each screenshot is framed with a blue border and includes a close button (X) in the top right corner.

- Step 1: Tap on Face Icon** - The screen shows a profile picture of a man at the top. Below it is the 'r BIS' logo with the text 'Real Time Biometric Identification System'. A circular icon with a face and a hand cursor is shown with the instruction 'Tap on face icon to login'. At the bottom, there is a 'Sign Up' button and the text 'Design and Developed by RNT'.
- Step 2: Keep Face in the Circle** - The screen shows a circular frame containing a face. The text 'KEEP FACE IN THE CIRCLE' and 'SLOWLY BLINK YOUR EYES' is displayed at the top.
- Step 3: Slowly Blink Eyes** - The screen shows the same circular frame with the face, but the eyes are closed. The text 'KEEP FACE IN THE CIRCLE' and 'SLOWLY BLINK YOUR EYES' is displayed at the top.
- Step 4: If account is Not Activated** - The screen is dark grey. A white box in the center contains the text 'Approval is pending. Please reach out to your Welfare Assistant'. Below this box is a yellow bar with an 'OK' button and a hand cursor.

Volunteer Login after Secretariat Approval

The image displays a four-step process for volunteer login on a mobile application. Each step is shown as a screenshot of the app interface with a corresponding label below it.

- Step 1: Click Sign Up** - The first screenshot shows the app's splash screen. It features the BIS logo, a profile icon, and the text "Tap on face icon to login". Below this, there is a "Sign Up" button and the text "Don't have an account?".
- Step 2: Slowly Blink Eyes** - The second screenshot shows a face recognition interface. It displays the instruction "KEEP FACE IN THE CIRCLE" and "SLOWLY BLINK YOUR EYES" above a circular frame containing a user's face.
- Step 3: Click GET BENFICIARIES** - The third screenshot shows the "Get Beneficiaries" screen. It has a green header with a back arrow and the title "Get Beneficiaries". A large green button labeled "GET BENFICIARIES" is centered on the screen.
- Step 4: Homepage** - The fourth screenshot shows the app's homepage. It has a green header with a menu icon and the title "Home". Below the header, there is a profile picture and contact information: "వై.యస్.ఆర్ పిన్ కార్యకర్త", "Vikram, 7585959995, 3221212, Secretariat, Yerraguntla YSR, Kodapa, Andhra Pradesh". The main content area contains three cards: "Payment Details", "Pension Payment", and "Support".

Pension payments

The image illustrates a four-step process for pension payments through a mobile application:

- Step 1:** Click **Pension Payment** on the Home screen.
- Step 2:** Select Beneficiary for **Identification** from the list (e.g., Shaik Rabbani, Widow).
- Step 3:** Ask Beneficiary to **Slowly Blink** during the facial identification process.
- Step 4:** Click **Next to Pay** after successful identification.

Additional details from the app screens include: Home screen with contact info (Vikram, 7559109956, IT221212, Secretariat, Yerraguntla, YSR Kadapa, Andhra Pradesh); Pension Payment screen showing 'Total Beneficiaries: 1' and a search bar; Identification screen displaying Pension Id (102838060) and Beneficiary Name (YARRA APPARAO).

Pension not disbursed due to unavailability of beneficiary

Step 1:
Click **Pension Payment**

Step 2:
Select Beneficiary for **Comments**

Step 3:
Select Non Disbursement Reason and Submit

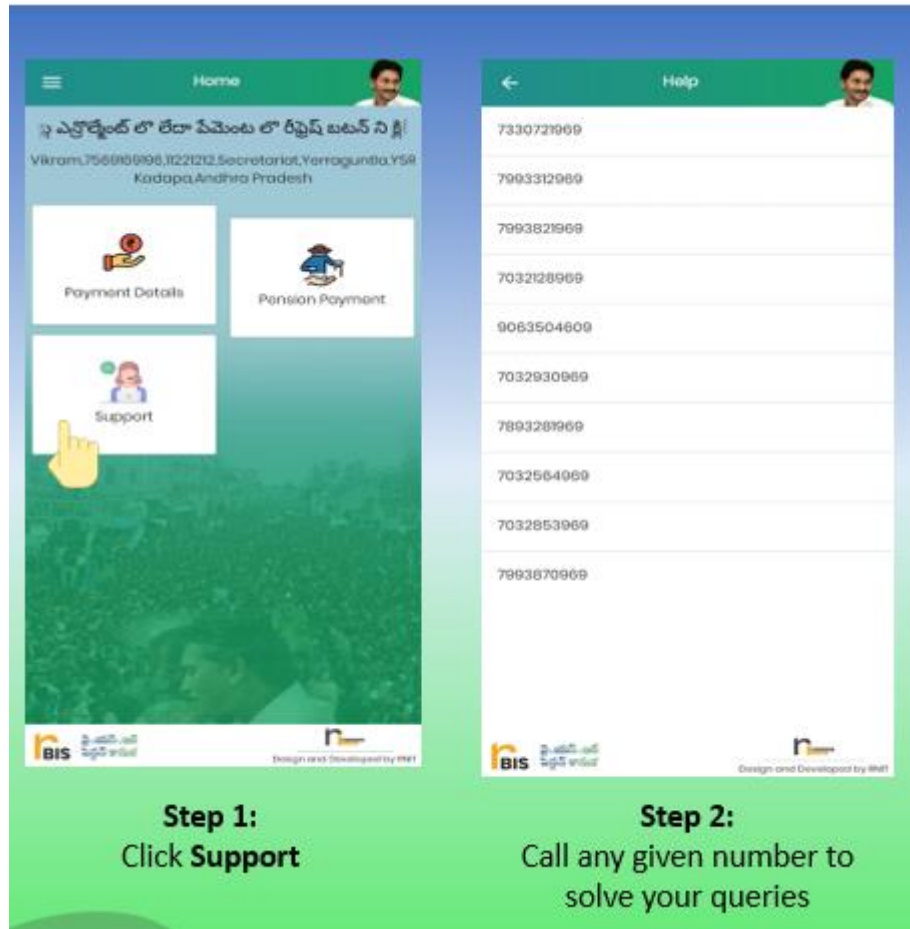
Payment Details

Step 1:
Click **Payment Details**

Step 2:
Select **Beneficiary**

Step 3:
View **Payment History**

RBIS Support/Helpline



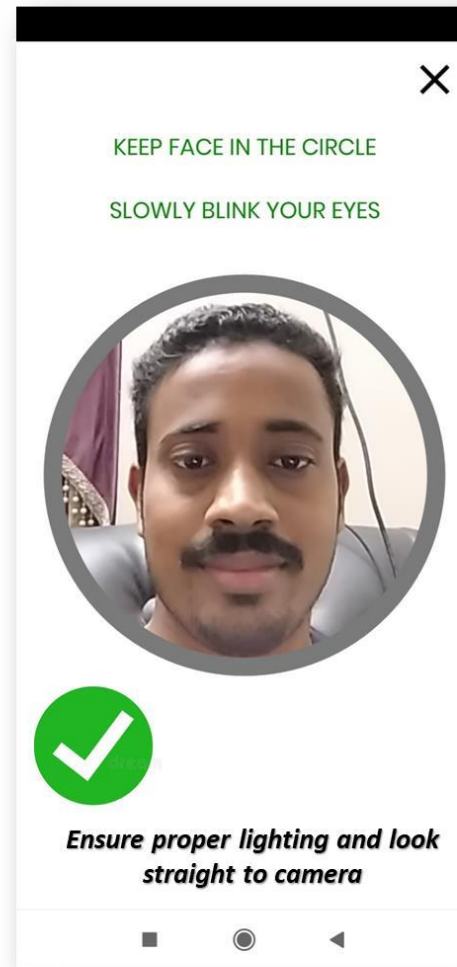
The image displays two screenshots from the RBIS mobile application. The left screenshot shows the 'Home' screen with a green header and a white background. It features a header with the text 'పెన్షన్లకు లా రేటా పెయింట్ లా రిఫ్రష్ బటన్ ని ప్లీ!' and contact information: 'Vikram, 7569859988, 1221212, Secretariat, Yerraguntla, Y59 Kadapa, Andhra Pradesh'. Below this are three buttons: 'Payment Details', 'Pension Payment', and 'Support'. A yellow hand icon is pointing at the 'Support' button. The right screenshot shows the 'Help' screen with a green header and a white background. It contains a list of ten phone numbers: 7330721009, 7993312989, 7993821989, 7032128589, 9063504609, 7032930989, 7893281989, 7032564089, 7032853989, and 7893870989. Both screenshots include the RBIS logo and the text 'Design and Developed by RNT' at the bottom.

Step 1:
Click **Support**

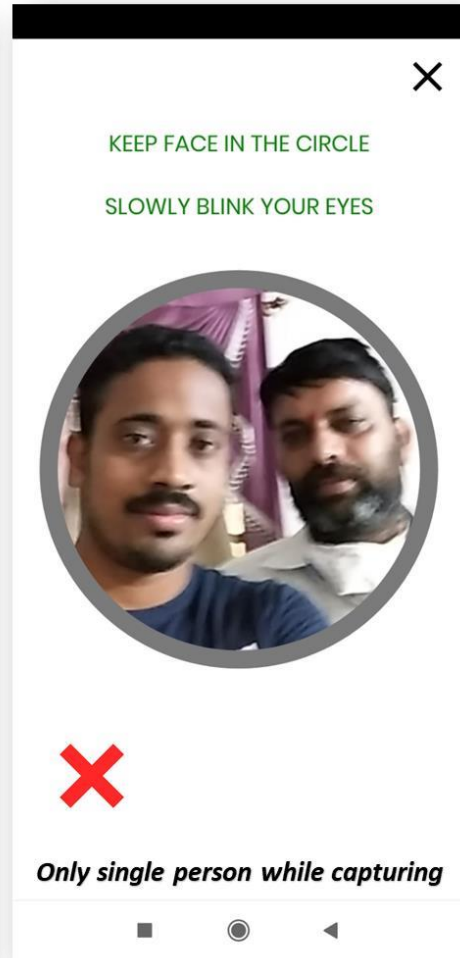
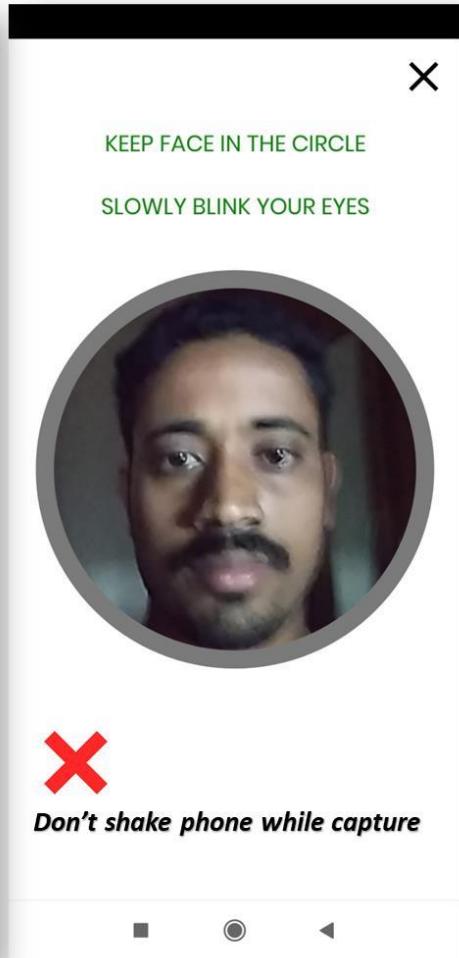
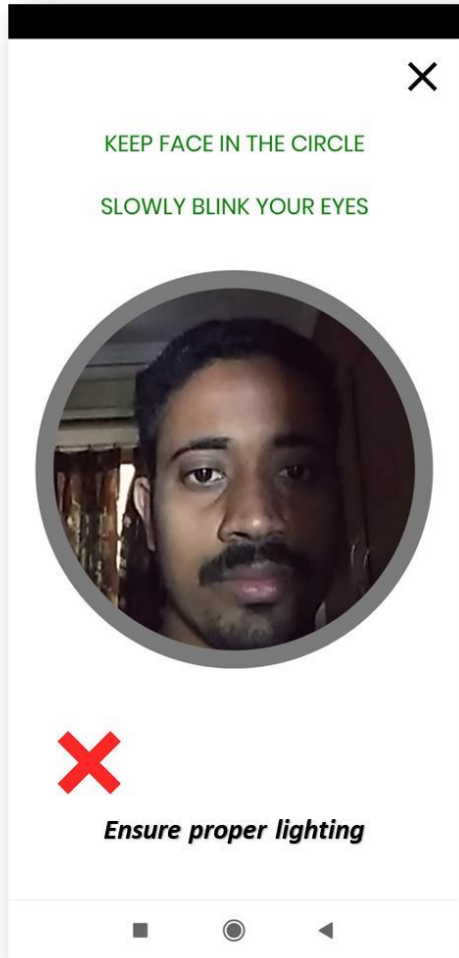
Step 2:
Call any given number to solve your queries

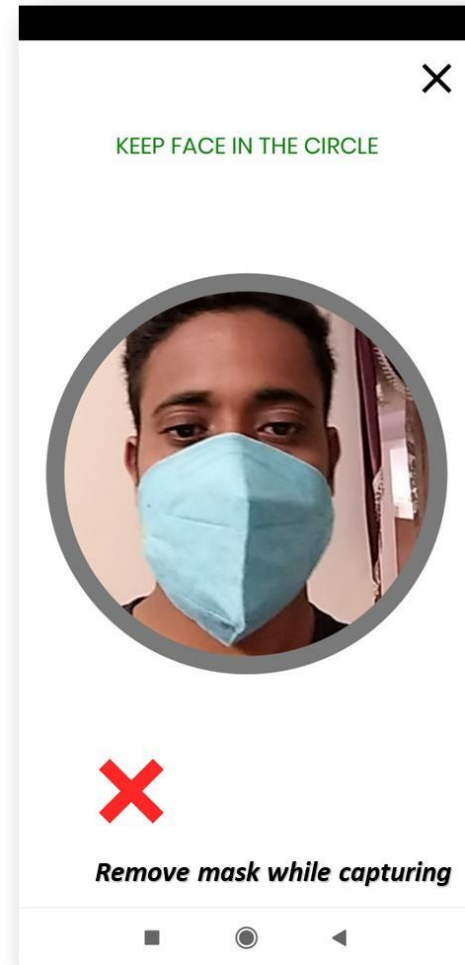
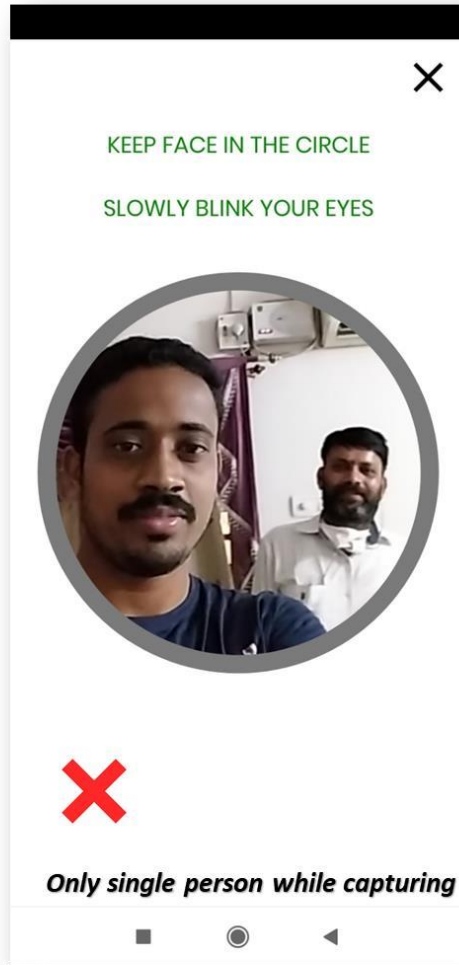
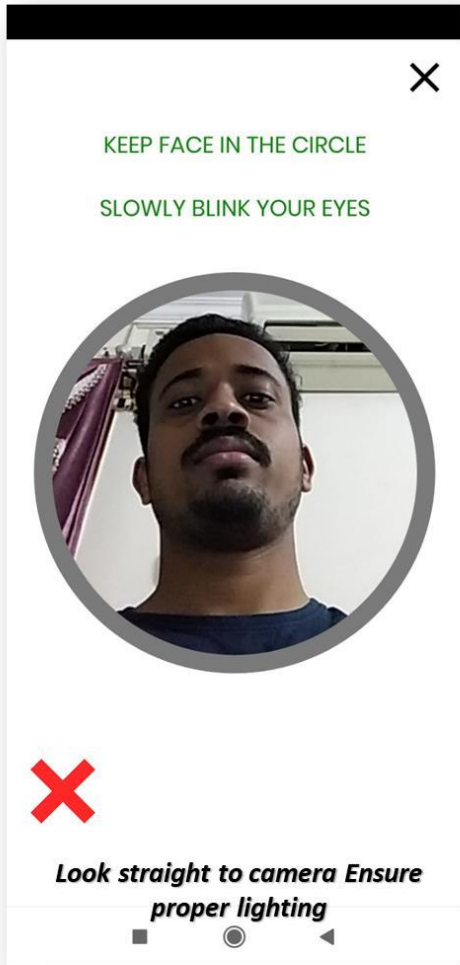
Do's & Don't while Registering Face

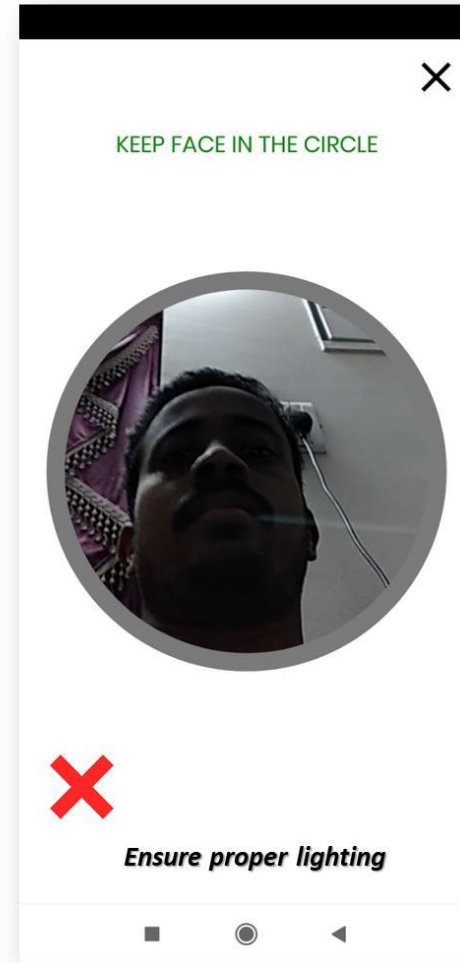
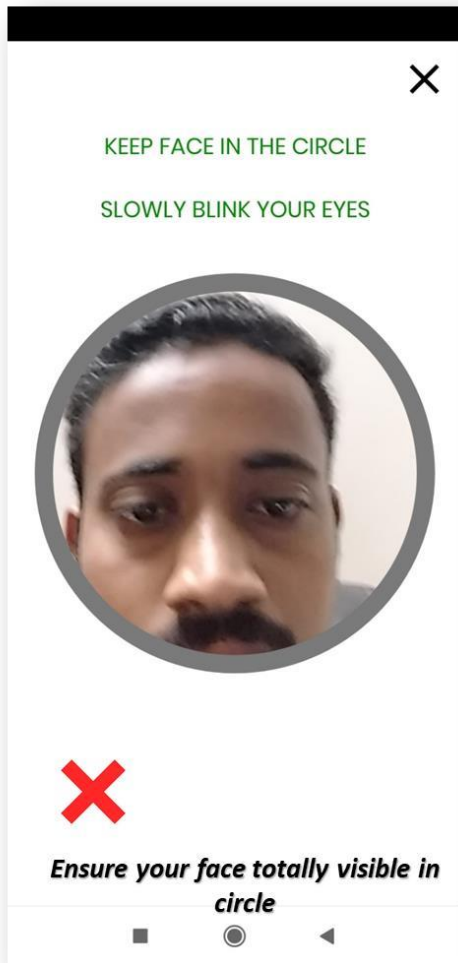
Do's



Don't








ఆంధ్రప్రదేశ్ ప్రభుత్వం
వై.యస్.ఆర్. పెన్షన్ కానుక


వై.యస్.ఆర్. పెన్షన్ కార్డు

గ్రామ/వార్డు పరిపాలనా సంఘం పేరు : _____
 గ్రామ/వార్డు పరిపాలనా సంఘం సంఖ్య : 12345
 పెన్షన్ లభించే వ్యక్తి పేరు : _____
 పెన్షన్ రకం : _____
 పేరు : _____ 15-12-1856
 పుట్టిన తేదీ : _____
 భర్త/తండ్రి పేరు : _____
 గ్రామం/వార్డు : _____
 మండలం / మున్సిపాలిటీ : _____
 జిల్లా : _____
 ఆధార్ నెం. : 15-12-1856
 డ్రాస్ కార్డు నెం. : 12156516161
 ఫోన్ నెం. : 986598595

గ్రామీణ పేదరిక విభాగం సంస్థ

వై.యస్.ఆర్. పెన్షన్ కానుక



పెన్షన్ లభించే వ్యక్తి పేరు : _____
 పెన్షన్ రకం : _____
 పెన్షన్ అకౌంట్ నెం. : _____
 పేరు : _____
 భర్త/తండ్రి పేరు : _____
 తరువాతి పేరు : _____
 మండలం / మున్సిపాలిటీ : _____
 జిల్లా : _____
 ఆధార్ నెం. : _____
 డ్రాస్ కార్డు నెం. : _____
 ఫోన్ నెం. : _____

మంత్రి
 యు.పి.సి.ఎ. / మున్సిపల్ కమిషనర్




భారత విశిష్ట గుర్తింపు ప్రాధికార సంస్థ
భారత ప్రభుత్వం
Unique Identification Authority of India
Government of India

మమారు ప్రమతులు/Entitlements : 11/22222/11111

To : _____
 Date: 09/05/2011


 EY 000011112222

మీ ఆధార్ సంఖ్య / Your Aadhaar No. :
0000 1111 2222
ఆధార్ - సామాన్యని హక్కు



Support Numbers of RBIS Customer Care



For any kind of assistance related to the RBIS application you can reach out to the below numbers

91-7330721969, 91-7993312969, 91-7993821969, 91-7032128969, 91-9063504609