GOVERNMENT OF ANDHRA PRADESH
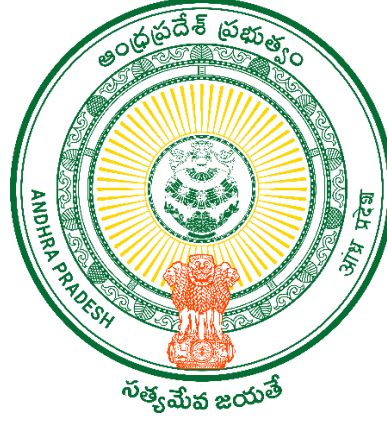
DEPARTMENT OF GVWV & VSWS

VIJAYAWADA

Arogyasri card EKYC for Photos missing beneficiaries capture user manual.

- The government is distributing new Aarogya Sri cards to all the existing card holders.
- Photo of the Head of the family will be printed on the Aarogya sri card.
- It was observed that photo of some of the card holders are not available to print.
- A module is developed to capture Photo / E KYC of the card holders where card is not printed due to unavailability of photo.
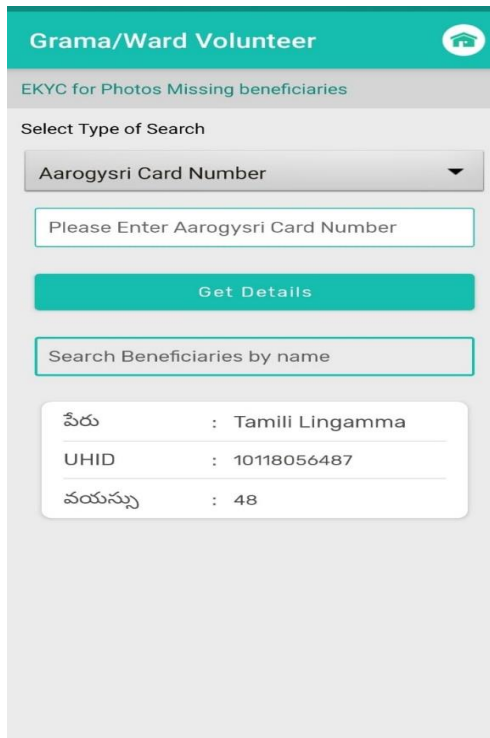
Procedure to take E-KYC:

- The Volunteer needs to login with the CFMS ID and then click on login. After the login authentication page appears, the volunteer needs to choose the option of either Biometric, IRIS, or Aadhar Facial Authentication.
- After login on the home page please select the Arogya Sri tile as shown below in the image.

➢ After clicking on the Arogya Sri tile two options will be visible now the volunteer needs to select the second option for the citizen whose photo was not available in the Arogya sri card.
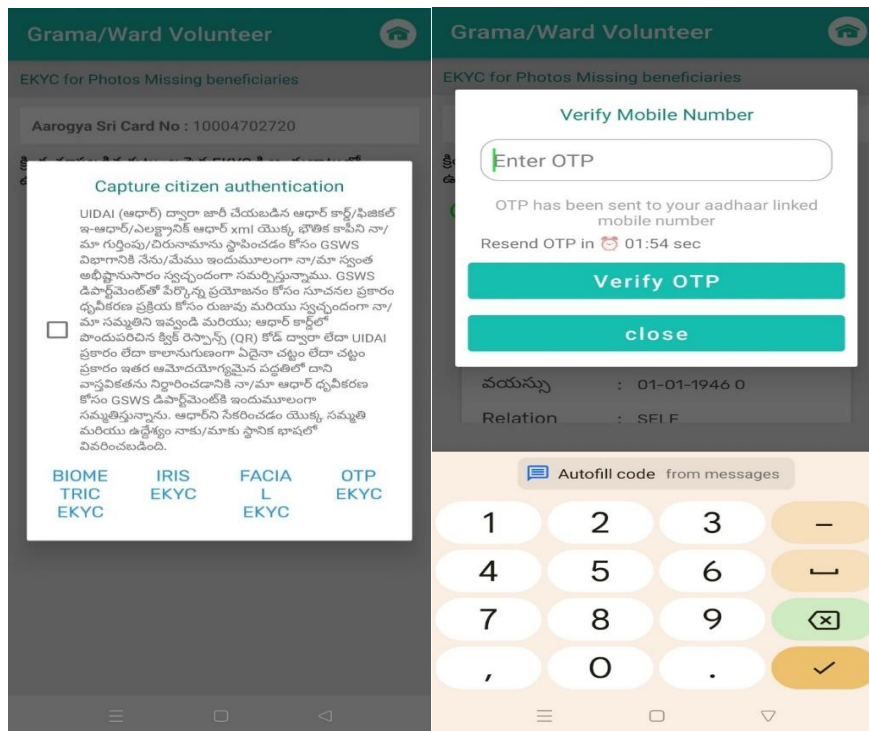

➢ Once click on the radio button the volunteer can search the citizen details by selecting from the drop down or by entering the Arogasri card number or Aadhar number of the citizen as shown below.

- As Shown in the image the question will be shown is the head of the house hold available for the EKYC ?if yes then select "Avunu" if no then select "kaadu".

- Now the citizen authentication needs to complete by selecting any of the option as shown in the image. 1) Biometric 2) IRIS 3) Aadhar Facial 4) Aadhar OTP.

> **Note : If the head of the house hold not available and volunteer selected no then we will show the rest of the family members then any one in the family can complete the EKYC.**

Grama/Ward Volunteer 🏠

EKYC for Photos Missing beneficiaries

Aarogya Sri Card No : 10118056487

క్రింద చూపబడిన కుటుంబ పెద్ద EKYC కి అందుబాటులో ఉన్నారా ?

⚪ అవును   🟢 కాదు

Click to do EKYC

పేరు	:	G Eramma
గుర్తింపు సంఖ్య	:	1357349714
వయస్సు	:	01-01-1981 0
Relation	:	DAUGHTER IN

పేరు	:	JIERU TIPPANNA
గుర్తింపు సంఖ్య	:	1365581152
వయస్సు	:	13-12-1975 0
Relation	:	SON

పేరు	:	Jeeru Gayathri
గుర్తింపు సంఖ్య	:	1350047762

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