Pensions

<u>Overview</u>

3 Pension services have made available in the new GSWS portal. Details are mentioned in the table below

S.No	Service Name	SlA – Days
1	New Pension Application • OAP Pension • Disability • Widow • Single Women • Weavers • Toddy Tappers • Transgender • Fisherman • Cobbler • Dappu Artists	21
2	Pension Card Printing	NA
3	Pension Social Audit List	NA

Approval Flow for OAP/Disability/Widow Pensions:



Approval Flow for Single Woman Pensions:



<u>Approval Flow for Weavers/Toddy Tappers/Transgender/ Fisherman/Cobblers/</u> <u>Dappu artists Pensions:</u>



Standard Approval Process (for demonstration purpose)

Step 1: The DA/WEDPS has to select the type of pension in the Service application form for a new pension application

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> Home	Hello, GANDIGUNTA2 \sim	U4:00:30 PM
> Report	Digital Assistant	21 December 2021 TUE Log Out
> View Transaction	GSWS / Application Submission / Pension Department / Pension Application Form	
> Challan Payment		
List Of Services	Pension Application	
 Application Submission 	Basic Details	Pension Application Form
 Consumer Affairs, Food and Civil Supplies 	Type of Pension:"	
1. Correction Of Wrong Aadhar Seeding	Select Validate	
2. Member Addition in Rice Card	O.A.P	
3. Member Deletion in Rice Card	Disabled	
4. New Rice Card	Widow Toddy Tappers	
5. Splitting Of Rice Card	Transgender	
6. Surrender Of Rice Card	Fishermen Single Women	
 Municipal Administration and Urban Development (CDMA) 	Traditional Cobblers Dappu Artists	
+ Panchayat Raj and Rural Development		
- Revenue		
1. AP Dotted Lands Application		
2. Addition Of Survey No In Adangal And 1 B		

Service Application form –Caste, Income and existing pension detailsneeds to be validated by the DA/WEDPS. The necessary proofs(based on the type of pension application) along with the pension application should be uploaded in this page

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> Home		Basic Details		Pension Application Form
> Report	Type of Pension:*	Disabled:*		
 View Transaction 	Disabled	~		
 Challan Payment 				
List Of Services	Cluster ID:*	Volunteer Name:*	Volunteer Mobile:*	Sub caste: *
 Application Submission 				Select
- Consumer Affairs, Food and Civil	Relation Type:*	Relation Name:*	Panchayat Name:*	Habitation Name:*
1. Correction Of Wrong Aadhar Seeding	Select	~	Select	Select V
2. Member Addition in Rice Card 3. Member Deletion in Rice Card	Income Certificate Number:*			
4. New Rice Card 5. Splitting Of Rice Card	Name:*	Annual Income:*	Confirmation on Income:*	
6. Surrender Of Rice Card Hunicipal Administration and Urban Development (CDMA)			O Yes O No	
 Panchayat Raj and Rural Development 	Caste Certificate Number;*			
- Revenue	Name:*	Caster	Sub Caster*	
1. AP Dotted Lands Application 2. Addition Of Survey No In Adamgal And 1 B				Confirmation on Caster* O Yes O No

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> Home	Any other Person in Family taking other Pensions:*	How many times U	UID updated:*				
> Report	O Yes O No	Select		~			
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t Of Services Application Submission	Document List Note: All Upload Documents are in Pdf Format Only. Maxin	num Upload Size Per	File is 1MB.				
nsumer Affairs, Food and Civil pplies	Pension Type				Document to be uploa	ded	
Correction Of Wrong Aadhar	Widow		Death certificate of Husban	d			
eding	Weavers		Society issued certificate				
Member Addition in Rice Card	Toddy tapper		Society issued certificate				
Member Deletion in Rice Card	Transgender		Medical certificate				
New Rice Card	Single women		Thasildar issued certificate				
Splitting Of Rice Card	Fishermen		Society issued marine fisher	rmen certificate	•		
Surrender Of Rice Card	Dappu Artists		Self Declaration				
unicipal Administration and ban Development (CDMA)	Traditional cobblers		Self Declaration				
anchayat Raj and Rural levelopment	Age Proof Document *				Pension Category Certificate Proof*		
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. AP Dotted Lands Application							
2. Addition Of Survey No In Adangal And 1 B				Subr	nit		

Once the relevant validations are successful and the DA/WEDPS submits the application on behalf of the citizen and completes the payment procedure. The application is forwarded to the next level approving authority mapped to the Service.

Step 2: Verification Authority (WEA/WWDS etc.): The verification authority can view all the applications or requests assigned to him along with their SLA and status

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The WEA/WWDS will be able to view all the details filled by the DA/WEDPS on behalf of the citizen along with the documents uploaded for the service

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Name:	K LAKSHMI	Name:	MUNDRU RANAMMA
Annual Income:	70000	Caste:	всс
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WEA/WWDS can Recommend or Not Recommend the application as shown above.

The WEA/WWDS must verify the document through a Aadhaar e-sign with an OTP to forward the application to the next level.

WEA/WWDS is notified through a pop-up window once the application is verified and submitted

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Step 3: Approving Authority (MPDO, Municipal Commissioner etc.): The Approving authority can view all the applications or requests assigned to him along with their SLA and status

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The MPDO/MC will be able to view all the details filled by the DA/WEDPS and the recommendations made by the WEA/WWDS on behalf of the citizen along with the documents uploaded for the service

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Request ID:Pens211217	000004						
Basic Details							
Aadhaar Number:	994000781284		Gender:	Female	Marital Status:	Married	
First Name:	Gavidi Rama		Date of Birth:	09/06/1944	Mobile No:	9704557932	
Middle Name:			Caste:	BC-C	Email:		
Last Name:	dsfsd		Religion:	Hindu	Delivery Type:	By Hand	
Father / Husband Name:	Gavidi Ramesh		Qualification:	MDS			
Present Address				Permanent Address			
Door No & Street Name:		1-803		Door No & Street Name:	1-803		
Village / Ward / Secretariat:		RAMALINGESWARA	PET	Village / Ward / Secretari	at: RAMALIN	GESWARAPET	
Mandal / Municipality:		TENALI-U		Mandal / Municipality:	TENALI-U		
District:		GUNTUR		District:	GUNTUR		
Pin Code:		535128		Pin Code:	535128		

The MPDO/MC can reject or approve the application based on the recommendations made by the previous verification authorities. If the application is approved the MPDO/MChas to digitally sign the application

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Step 4: the application is then forwarded to the respective department/districts/ Collectors for further processing

Service Level Details

1. New Pension Application

About the Service

This service is used for entry of Survey number in and Records portal

SLA	21
Documents Checklist	 Aadhar card Family Income certificate Land property (if any) Relevant certificate for Pensions a. Widow: Death certificate of husband b. Weave: Handloom & Textile certificate c. Single women: Legally separated papers/ Revenue certificate d. Toddy Topper: Excise Department certificate

e. Fishermen: Fisheries department certificate
f. Disabled: Sadarem certificate
g. Traditional Cobbler: Social Welfare certificate
h. Dappu Artists: Social Welfare Dept certificate
i. Transgender: District Medical Board Certificate

2. Pension Card Printing

About the Service

After the pension has been approved, Pensioner can get the card printed. The pension ID has to be entered by the DA/WEDPS and all details will be populated so that print can be taken.

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2. Pension Card Printing Details					
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- Revenue Department					
1. AP Dotted Lands Application					
2. Addition Of Survey No In Adangal And 1 B					
3. Agriculture Income Certificate					

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vil	Enter Pension Id:* 108817381	Get Card Details	
	Pension Card Details		
n m n	QR Code:		Photo:

QR Code:		Photo:	
Village / Ward / Secretariat:	ెంర్నమిత్త	Village / Ward / Secretariat Number:	1035058
Pension Number:	108817381	Pension Type:	వికలాంగుల
Name:	కిలారి గోవిందు	Date Of Birth:	01-01-1962
Age:	59	Husband/Father:	సుబ్బారాయుడు
Mandal:	ఒంగోల్ (అన్)	District:	్రసకాశం
Aadhar No:	200000003917	Phone No:	7702833559
Print			

3. Pension Social Audit List

About the Service

The service is used to print the list of all eligible and ineligible beneficiaries with details in the given dates

The "From Date" and "To Date" and Eligible/Ineligible list needs to be selected by the DA to get the list of applications eligible/ineligible during the selected period. All the Eligible and Ineligible List will be shown, which can be printed immediately.

From Date:		To Date:					
03/01/2020		17/07/2021		Draft Eligible/Ineligible:* O Eligible In	eligible		Submit
			YSR Pe	ension -Social Audit List			
Mandal /Muni	icipality:	మర్రిపాడ	District	Ŀ	నెల్లూరు		
Village / Ward	/ Secretariat Id:	10990527	Village	/ Ward / Secretariat Name:	కమ్పసవద్రమ్		
S NO	Grievance Id	Pensioner Name		Relation Name	<u>a</u>	Pension Type	Gender
1	G14824195	PALLAM NARASIMHULU		P NARASAIAH		వృధ్రాష్య	MALE
2	G9947901151	MALLU DHANALAKSHMI		M VENKATA SUBBA REDDY		వృధ్రాష్య	FEMALE
3	G26724195	Nallipogu Rosaiah		CHENNAJAH		వృధ్రాష్య	MALE
4	G658849622	Duggireddy Thirupathi Reddy		CHINNAIAH		వృధ్రాష్య	MALE
5	G30124195	Manikireddy Venkateswarlu		MANIKAREDDY VENKATA SUBBAIAH		వృధ్రాష్య	MALE
6	G58736882470	GOPAVARAM MASTHAN REDDY		G VENKATA SUBBAREDDY		వృధ్రాష్య	MALE
7	G07887123676	Bovilla Ramireddy		GOPI REDDY		వృధ్రాష్య	MALE
8	G89627068683	KARUDUMPA RAMAIAH		CHINA VENGAIAH		వృధ్రాష్య	MALE
9	G97206962467	Dabbugottu Venkataiah		MUSALAIAH		వృధ్రాష్య	MALE
10	G03424195	BANKA SAYAMMA		BANKA PEDDA NAGAIAH		వితంతువు	FEMALE
11	G16724195	Nallipopu Venkatamma		N CHINNAIAH		వితంతువ	FEMALE

Dash Boards Interpretation

There are three types of dash boards that are available at DA/WEDPS home page.

They are:

- a. Number of Service Requests raised
- b. Number of Service Requests Raised & Resided In The Same Secretariat
- c. Number of Service Requests Flown To This Secretariat
- d. Total Service Requests
- e. Open within SLA
- f. Open Beyond SLA
- g. Closed within SLA
- h. Closed beyond SLA