

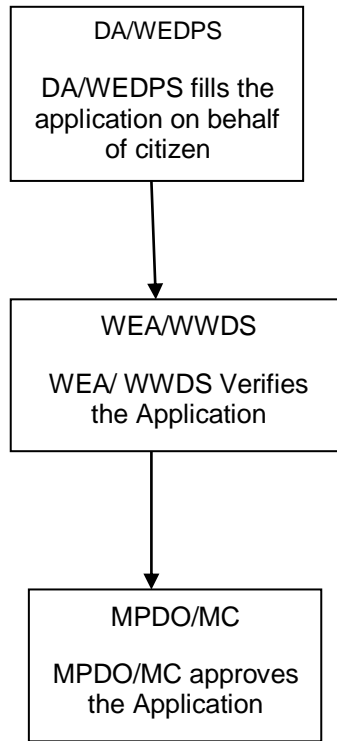
## Pensions

### Overview

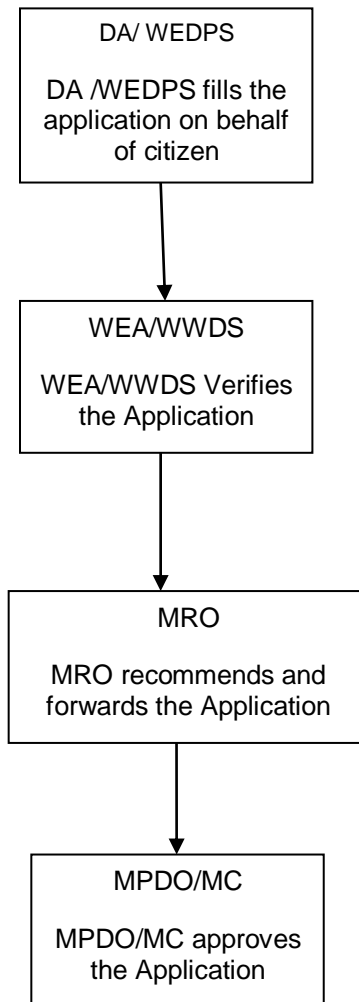
3 Pension services have made available in the new GSWS portal. Details are mentioned in the table below

S.No	Service Name	SLA – Days
1	New Pension Application <ul style="list-style-type: none"> <li>• OAP Pension</li> <li>• Disability</li> <li>• Widow</li> <li>• Single Women</li> <li>• Weavers</li> <li>• Toddy Tappers</li> <li>• Transgender</li> <li>• Fisherman</li> <li>• Cobbler</li> <li>• Dappu Artists</li> </ul>	21
2	Pension Card Printing	NA
3	Pension Social Audit List	NA

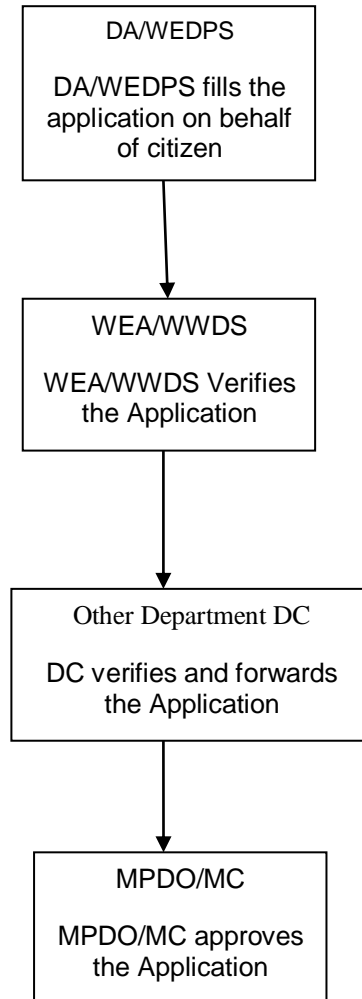
Approval Flow for OAP/Disability/Widow Pensions:



Approval Flow for Single Woman Pensions:

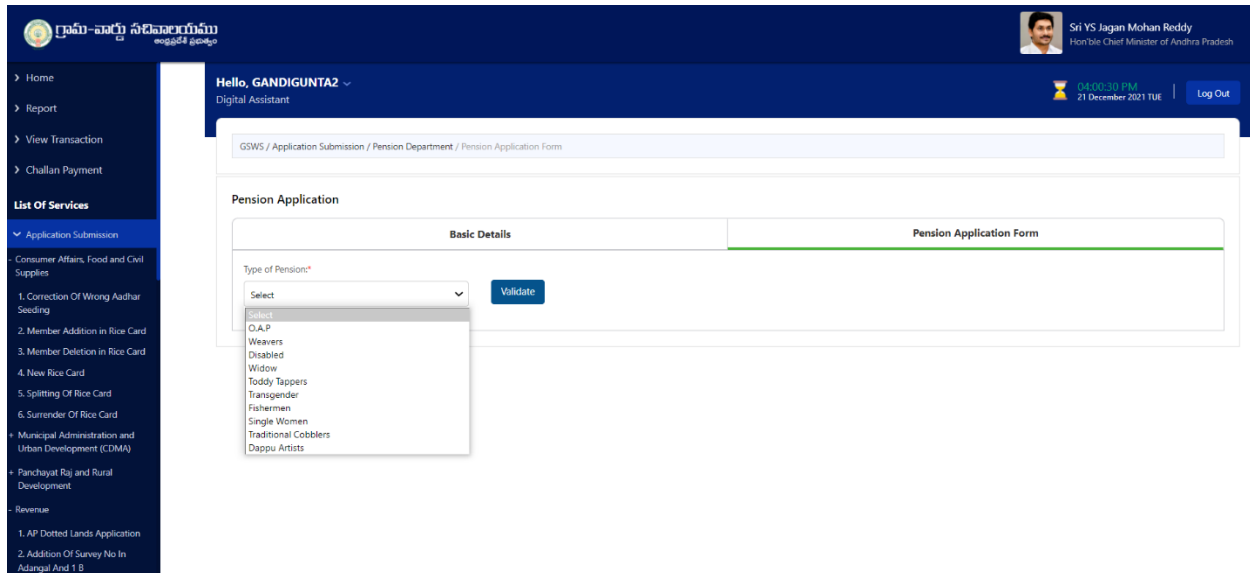


Approval Flow for Weavers/Toddy Tappers/Transgender/ Fisherman/Cobblers/  
Dappu artists Pensions:

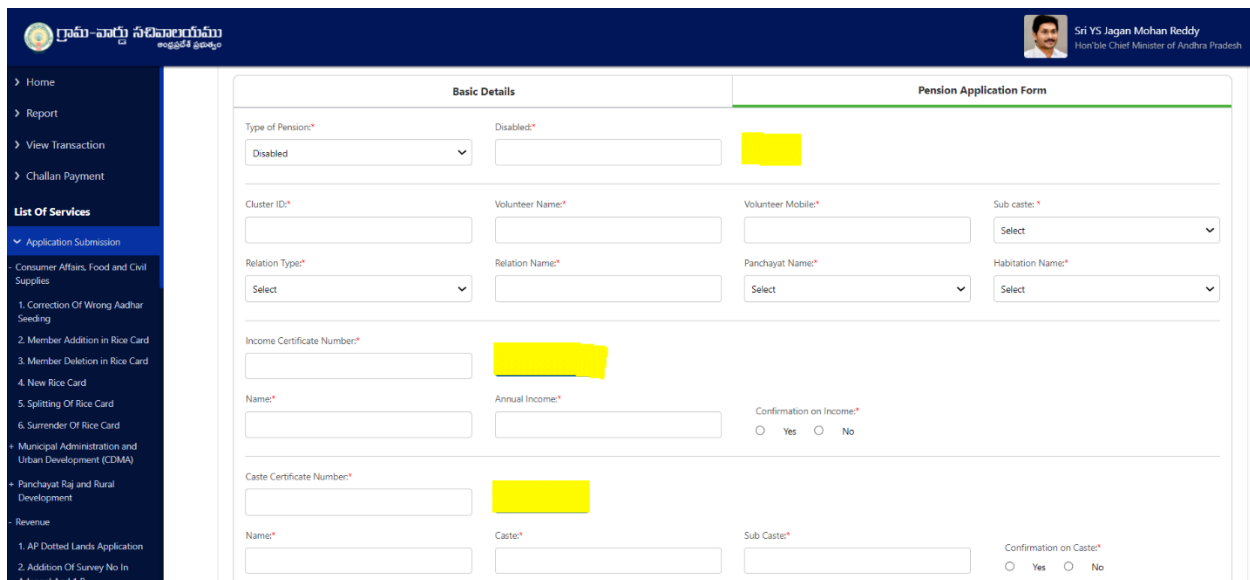


Standard Approval Process (for demonstration purpose)

Step 1: The DA/WEDPS has to select the type of pension in the Service application form for a new pension application



Service Application form –Caste, Income and existing pension details needs to be validated by the DA/WEDPS. The necessary proofs(based on the type of pension application) along with the pension application should be uploaded in this page



Any other Person in Family taking other Pensions\*  
 Yes  No

How many times UID updated\*  
 Select

S NO	Date of Update	Type of Update	Date of Change	Proof Document
1	dd/mm/yyyy	Select	dd/mm/yyyy	Choose File No file chosen

**Document List**  
 Note: All Upload Documents are in Pdf Format Only. Maximum Upload Size Per File is 1MB.

Pension Type	Document to be uploaded
Widow	Death certificate of Husband
Weavers	Society issued certificate
Toddy tapper	Society issued certificate
Transgender	Medical certificate
Single women	Thasildar issued certificate
Fishermen	Society issued marine fishermen certificate
Dappu Artists	Self Declaration
Traditional cobblers	Self Declaration

Age Proof Document \*  Browse

Pension Category Certificate Proof\*  Browse

Submit

Once the relevant validations are successful and the DA/WEDPS submits the application on behalf of the citizen and completes the payment procedure. The application is forwarded to the next level approving authority mapped to the Service.

**Step 2: Verification Authority (WEA/WWDS etc.):** The verification authority can view all the applications or requests assigned to him along with their SLA and status

Hello, RAMADEVI PALAPARTHI  
 Ward Welfare & Development Secretary

01:44:28 PM  
 22 December 2021 WED | Log Out

Redirect to MeeSava | Request Tracking System

13 Total Requests

5 Open Beyond SLA

8 Open Within SLA

**Request List - Total Requests**

S.No	Request ID	Service Name	Service Category	Department Name	Citizen Name	Applied Date	Status
1	Pens21120700007	Pensions Weavers	RD	RD	Batna Anantha Rao Batna Anantha Rao Batna Anantha Rao	07/12/2021	Pending
2	Pens211207000014	Pensions Fishermen	RD	RD	Anjali ABCDEFGHIJKLMNOPQRSTUWXYZ BINOD middle name test data last name test	07/12/2021	Pending
3	Pens211207000016	Pensions Traditional Cobblers	RD	RD	Anjali ABCDEFGHIJKLMNOPQRSTUWXYZ BINOD BINOD	07/12/2021	Pending
4	Pens211207000018	Pensions Dappu Artists	RD	RD	Anjali BINOD BINOD	07/12/2021	Pending

The WEA/WWDS will be able to view all the details filled by the DA/WEDPS on behalf of the citizen along with the documents uploaded for the service

**Request ID:** Pens211217000004

**Basic Details**

<b>Aadhaar Number:</b>	994000781284	<b>Gender:</b>	Female	<b>Marital Status:</b>	Married
<b>First Name:</b>	Gavidi Rama	<b>Date of Birth:</b>	09/06/1944	<b>Mobile No:</b>	9704557932
<b>Middle Name:</b>		<b>Caste:</b>	BC-C	<b>Email:</b>	
<b>Last Name:</b>	dsfsd	<b>Religion:</b>	Hindu	<b>Delivery Type:</b>	By Hand
<b>Father / Husband Name:</b>	Gavidi Ramesh	<b>Qualification:</b>	MDS		

**Present Address**

<b>Door No &amp; Street Name:</b>	1-803
<b>Village / Ward / Secretariat:</b>	RAMALINGESWARAPET
<b>Mandal / Municipality:</b>	TENALI-U
<b>District:</b>	GUNTUR
<b>Pin Code:</b>	535128

**Permanent Address**

<b>Door No &amp; Street Name:</b>	1-803
<b>Village / Ward / Secretariat:</b>	RAMALINGESWARAPET
<b>Mandal / Municipality:</b>	TENALI-U
<b>District:</b>	GUNTUR
<b>Pin Code:</b>	535128

**Applicant Details**

Type of Pension: O.A.P

**Family Details along with eligibility criteria**

S NO	Name of Person	Gender	DOB	Wet Land (Acres)	Dry Land (Acres)	Property(Sqft)	Vehicle(Y/N)	Govt Employee (Y/N)	Income Tax(Y/N)	Power(Units)
1	Gavidi Rama	FEMALE	12/06/1998	0	0	-	No	No	No	0
2	Gavidi Krishnarao	MALE	09/06/1988	0	0	-	No	No	No	0
3	Gavidi Satyam	MALE	01/01/1960	0	0.32	-	No	No	No	0
4	GAVIDI ESWITHA	MALE	12/06/2018	0	0	-	No	No	No	0
5	GAVIDI DELLISWARI	MALE	17/12/2016	0	0	-	No	No	No	0
6	Gavidi Ramesh	MALE	01/01/1990	0	0	-	No	No	No	0
7	GAVIDI SUMANTH KUMAR	MALE	19/08/2016	0	0	-	No	No	No	0
8	Gavidi Venkatamma	FEMALE	01/01/1970	0	1.46	-	No	No	No	0
9	MISALA KALAVATI	FEMALE	20/07/1997	0	0	-	No	No	No	0

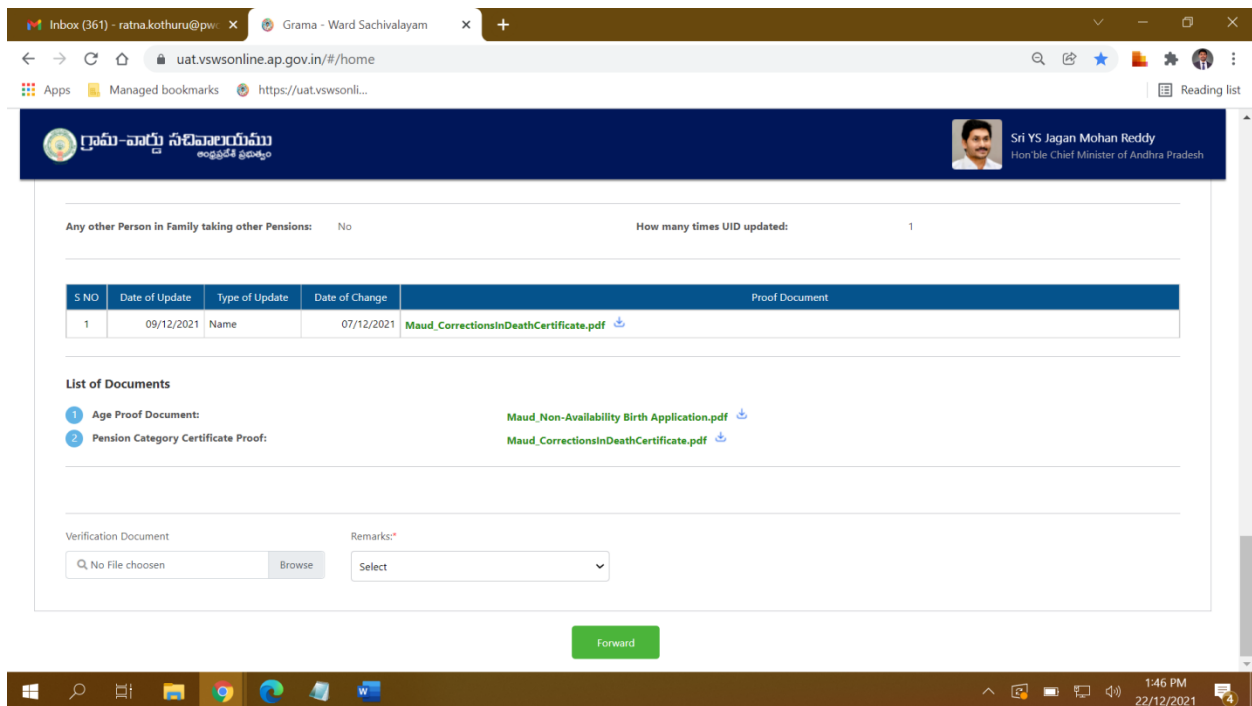
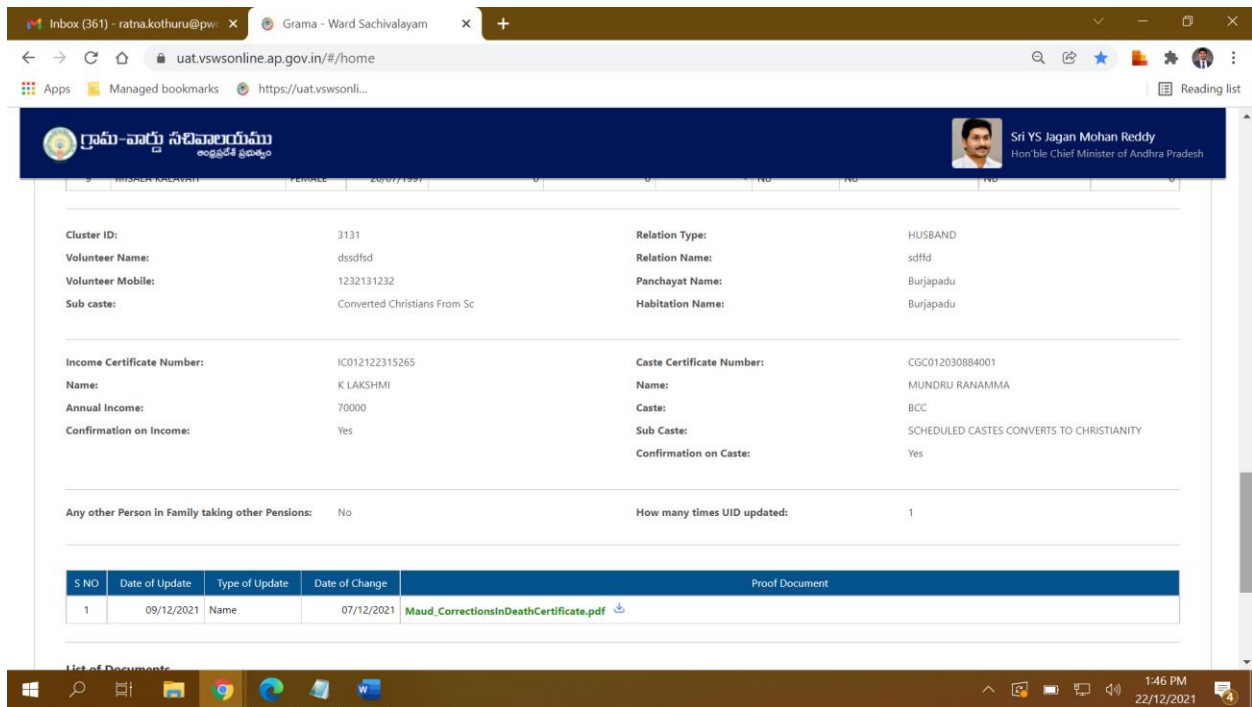
**Cluster ID:** 3131      **Relation Type:** HUSBAND

**Volunteer Name:** dsdsfsd      **Relation Name:** sdffid

**Volunteer Mobile:** 1232131232      **Panchayat Name:** Burjapadu

**Sub caste:** Converted Christians From Sc      **Habitation Name:** Burjapadu

**Income Certificate Number:** IC012122315265      **Caste Certificate Number:** CGC012030884001

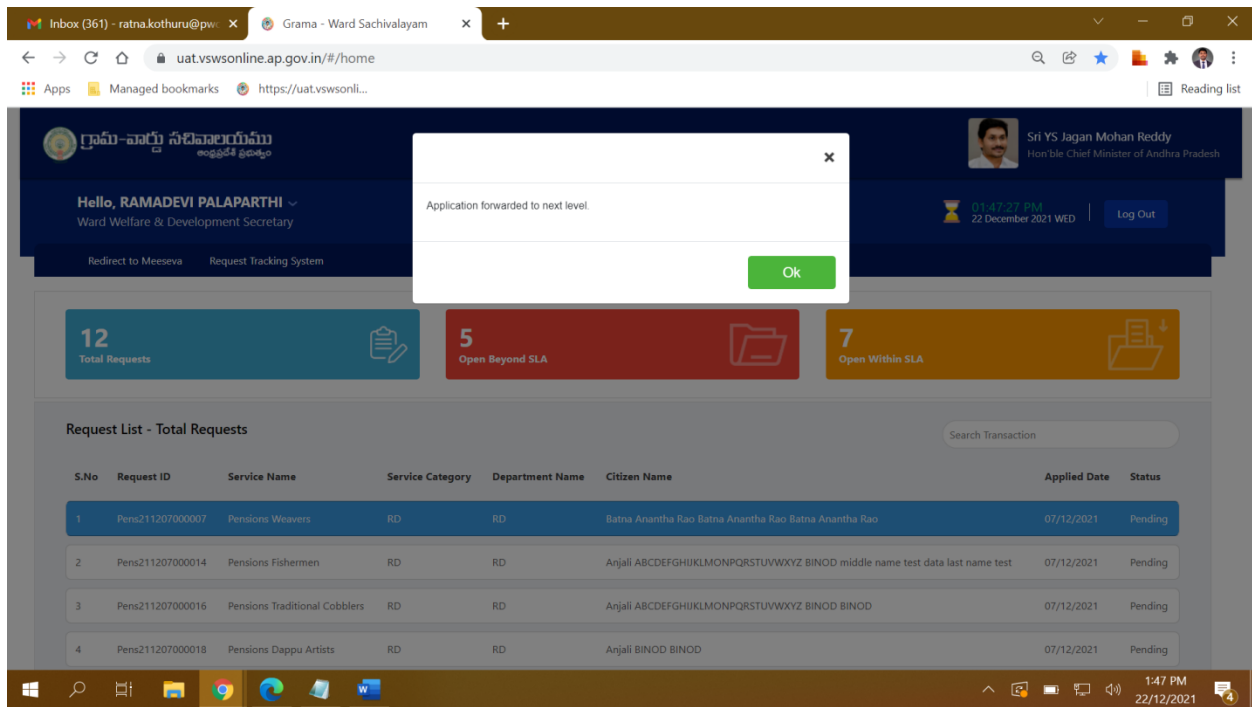


WEA/WWDS can Recommend or Not Recommend the application as shown above.

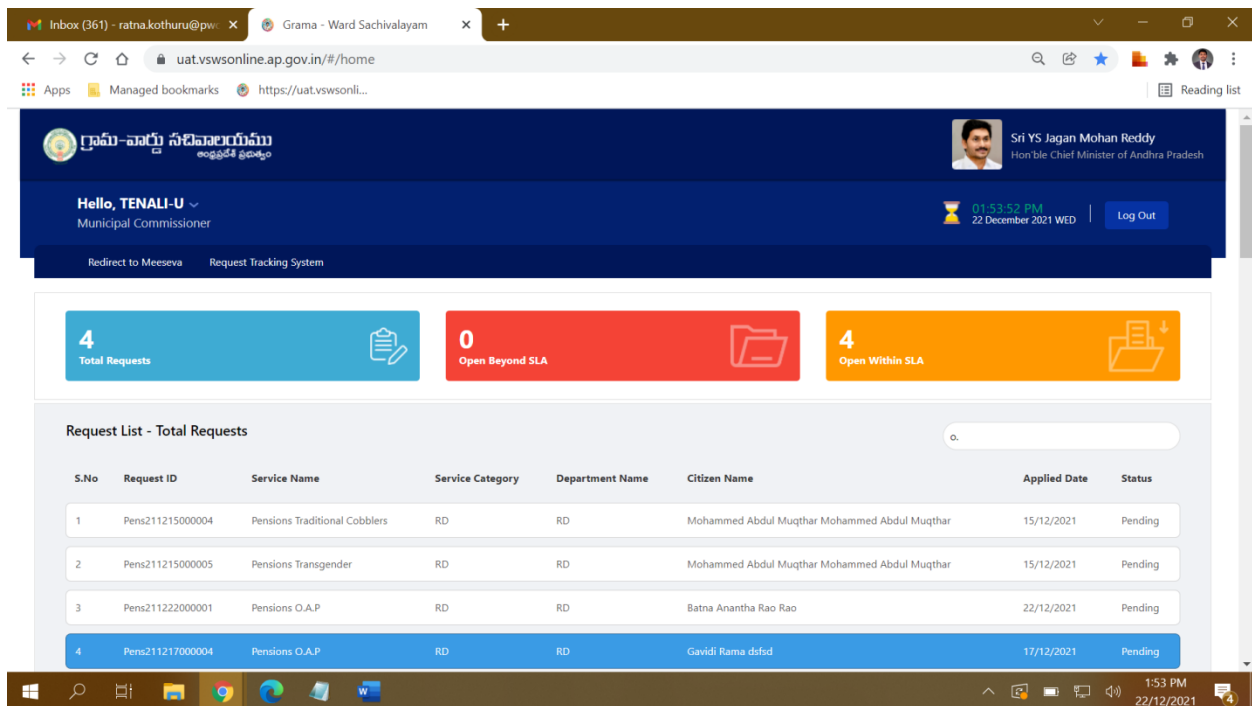
The WEA/WWDS must verify the document through a Aadhaar e-sign with an OTP to forward the application to the next level.

WEA/WWDS is notified through a pop-up window once the application is verified and submitted

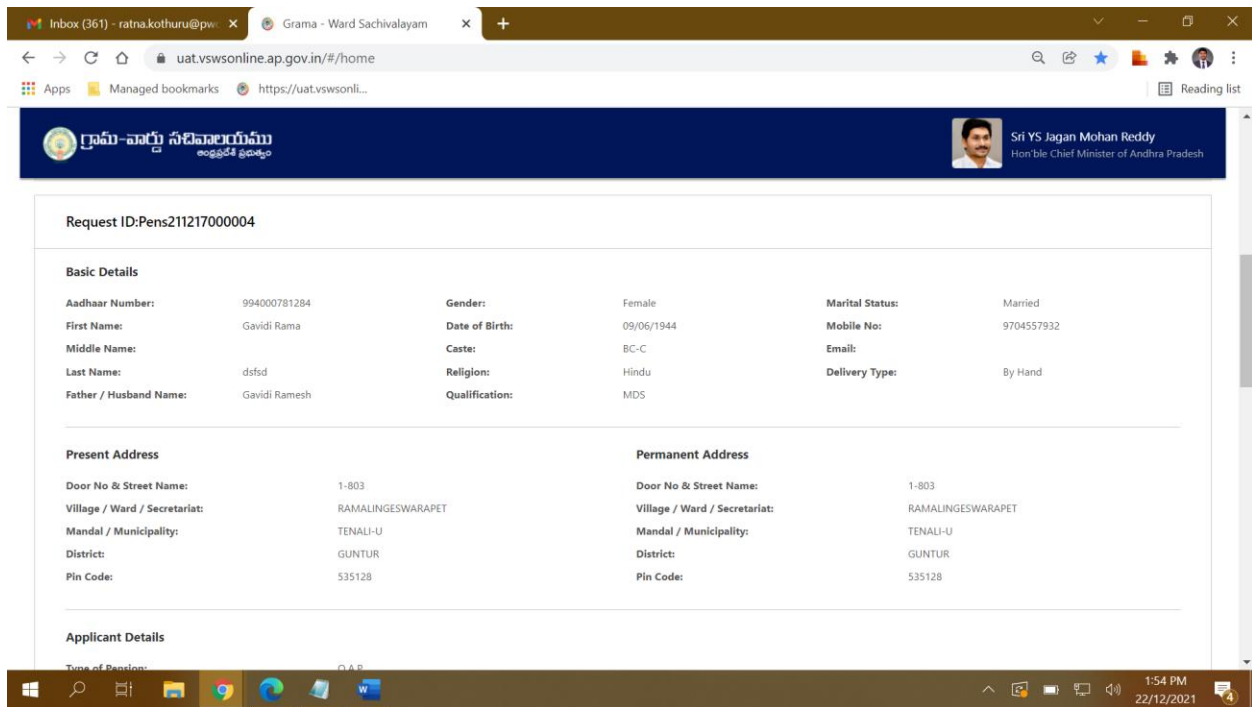




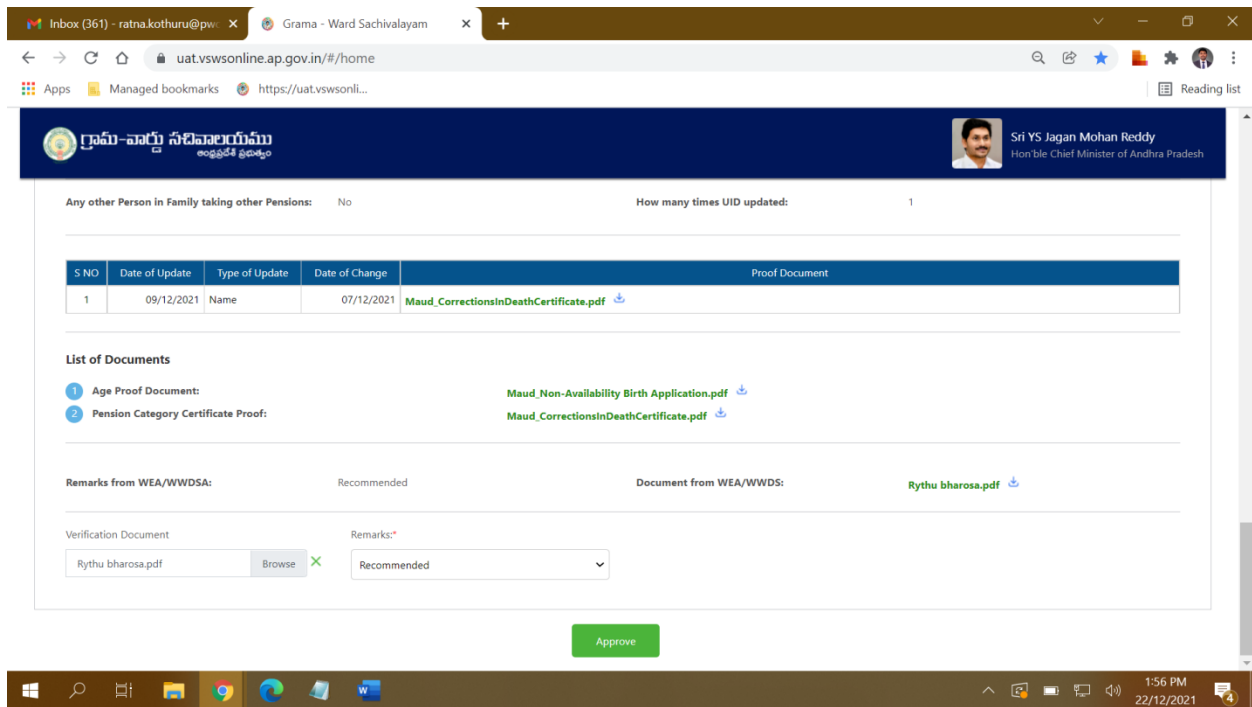
Step 3: Approving Authority (MPDO, Municipal Commissioner etc.): The Approving authority can view all the applications or requests assigned to him along with their SLA and status

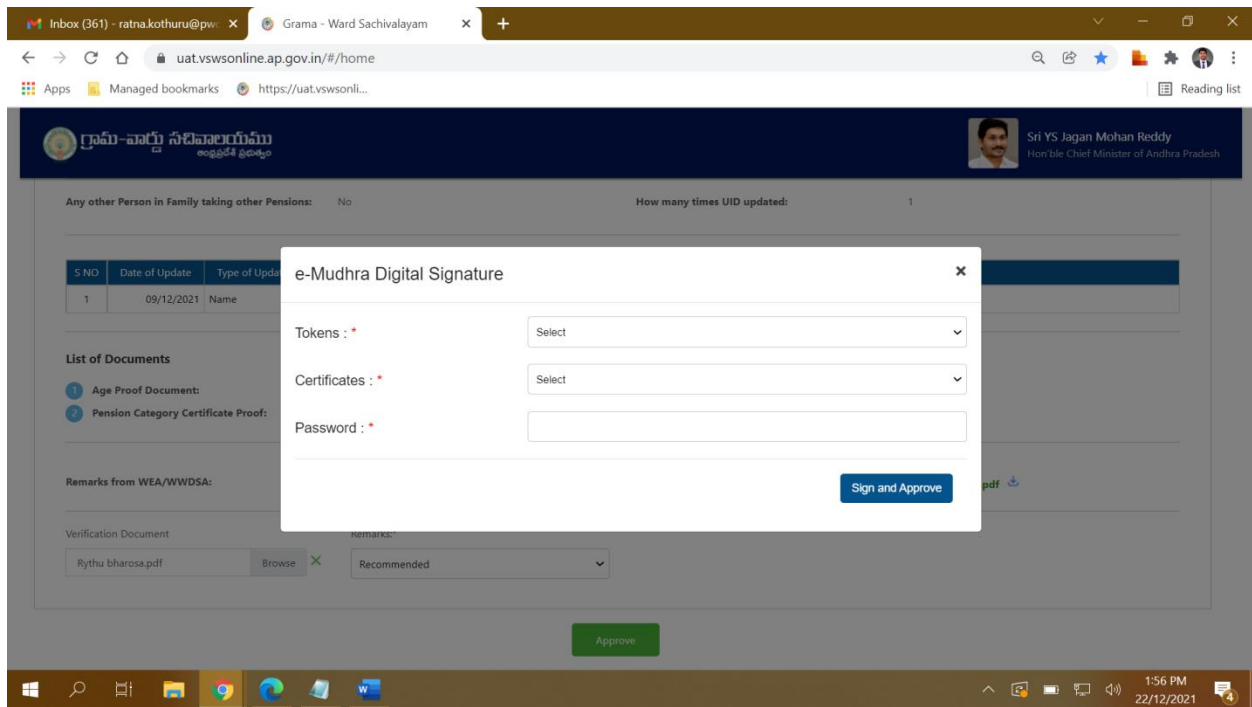


The MPDO/MC will be able to view all the details filled by the DA/WEDPS and the recommendations made by the WEA/WWDS on behalf of the citizen along with the documents uploaded for the service



The MPDO/MC can reject or approve the application based on the recommendations made by the previous verification authorities. If the application is approved the MPDO/MChas to digitally sign the application





Step 4: the application is then forwarded to the respective department/districts/ Collectors for further processing

### Service Level Details

#### 1. New Pension Application

##### About the Service

This service is used for entry of Survey number in and Records portal

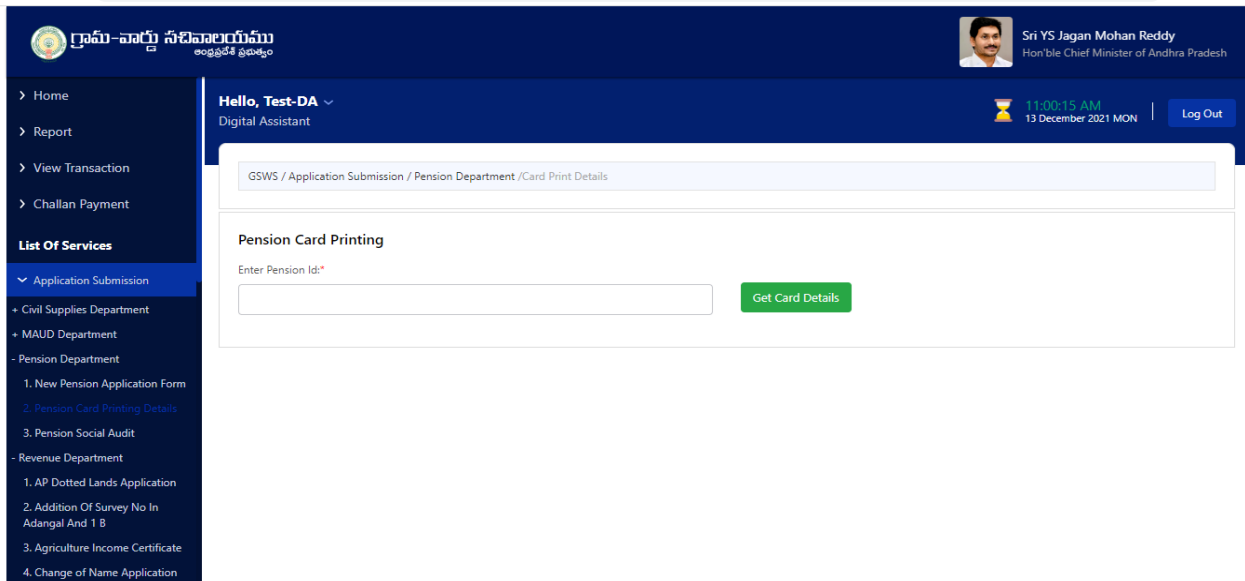
<b>SLA</b>	21
<b>Documents Checklist</b>	<ol style="list-style-type: none"> <li>1. Aadhar card</li> <li>2. Family Income certificate</li> <li>3. Land property (if any)</li> <li>4. Relevant certificate for Pensions                         <ol style="list-style-type: none"> <li>a. Widow: Death certificate of husband</li> <li>b. Weave: Handloom &amp; Textile certificate</li> <li>c. Single women: Legally separated papers/ Revenue certificate</li> <li>d. Toddy Topper: Excise Department certificate</li> </ol> </li> </ol>

	<ul style="list-style-type: none"> <li>e. Fishermen: Fisheries department certificate</li> <li>f. Disabled: Sadarem certificate</li> <li>g. Traditional Cobbler: Social Welfare certificate</li> <li>h. Dappu Artists: Social Welfare Dept certificate</li> <li>i. Transgender: District Medical Board Certificate</li> </ul>
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## 2. Pension Card Printing

### About the Service

After the pension has been approved, Pensioner can get the card printed. The pension ID has to be entered by the DA/WEDPS and all details will be populated so that print can be taken.





GSWS / Application Submission / Pension Department / Card Print Details

**Pension Card Printing**

Enter Pension Id\*  
108817381 [Get Card Details](#)

**Pension Card Details**

QR Codes  Photos 

QR Codes  Photos 

Village / Ward / Secretariat:	పెన్నునిత్తి	Village / Ward / Secretariat Number:	1035058
Pension Number:	108817381	Pension Type:	వికలాంగులు
Name:	శ్రీరాం గోపండు	Date Of Birth:	01-01-1962
Age:	59	Husband/Father:	సుబ్బారాయుడు
Mandals:	ఓంగోల్ (ఆర్)	District:	ప్రకాశం
Aadhar No:	X00000003917	Phone No:	7702833559

[Print](#)

### 3. Pension Social Audit List

#### About the Service

The service is used to print the list of all eligible and ineligible beneficiaries with details in the given dates

The "From Date" and "To Date" and Eligible/Ineligible list needs to be selected by the DA to get the list of applications eligible/ineligible during the selected period. All the Eligible and Ineligible List will be shown, which can be printed immediately.

**Pension Social Audit List**

From Date:  To Date:  Draft Eligible/Ineligible\*:  Eligible  Ineligible

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**YSR Pension -Social Audit List**

Mandal /Municipality:  District:   
 Village / Ward / Secretariat Id:  Village / Ward / Secretariat Name:

S NO	Grievance Id	Pensioner Name	Relation Name	Pension Type	Gender	Age
1	G14824195	PALLAM NARASIMHULU	P NARASIAH	వృద్ధావృత్తి	MALE	60
2	G9947901151	MALLU DHANALAKSHMI	M VENKATA SUBBA REDDY	వృద్ధావృత్తి	FEMALE	64
3	G26724195	Nallipogu Rosalah	CHENNAIAH	వృద్ధావృత్తి	MALE	59
4	G658849622	Duggireddy Thirupathi Reddy	CHINNAIAH	వృద్ధావృత్తి	MALE	70
5	G30124195	Manikireddy Venkateswarlu	MANIKAREDDY VENKATA SUBBAIAH	వృద్ధావృత్తి	MALE	60
6	G58736882470	GOPAVARAM MASTHAN REDDY	G VENKATA SUBBAREDDY	వృద్ధావృత్తి	MALE	60
7	G07887123676	Bovilla Ramireddy	GOP REDDY	వృద్ధావృత్తి	MALE	81
8	G89627068683	KARUDUMPA RAMAIAH	CHINA VENGAIAH	వృద్ధావృత్తి	MALE	53
9	G97206962467	Dabbugotu Venkataiah	MUSALAI AH	వృద్ధావృత్తి	MALE	60
10	G03424195	BANKA SAYAMMA	BANKA PEDDA NAGAI AH	వీధింతువు	FEMALE	69
11	G16724195	Nallipogu Venkatamma	N CHINNAIAH	వీధింతువు	FEMALE	60

### Dash Boards Interpretation

There are three types of dash boards that are available at DA/WEDPS home page.

They are:

- a. Number of Service Requests raised
- b. Number of Service Requests Raised & Resided In The Same Secretariat
- c. Number of Service Requests Flown To This Secretariat
- d. Total Service Requests
- e. Open within SLA
- f. Open Beyond SLA
- g. Closed within SLA
- h. Closed beyond SLA