

GSWS SERVICE REQUEST CAMPAIGN

PAILOT PROJECT

PIDURU VILLAGE SECRETARIATE – MANUBOLU MANDAL

SRI POTTI SREERAMULU NELLORE DISTRICT

- As per the Orders of the Honorable Chief Minister of AP State Sri Y.S.Jagan Mohan Reddy, The GSWS Service Request Campaign Program held for making all the below noted 9 Seva Services and NBM related grievances for every single person in the family which is at the secretarial level. This GSWS Service Request Campaign Program has been conducted as a Pilot Project at Pidur Village Secretariat in Manubolu Mandal of SPSR Nellore District which had been selected by the Collector and District Magistrate Nellore, and the Nodel Officer for GSWS Nellore, with the consent of Honorable Minister of Agriculture of A.P state Sri Kakani Govardhan Reddy. The meeting has been conducted with related Departmental District level and Mandal level officers and given the instructions on the above mentioned program by the District Collector.

<u>SEVA SERVICES</u>	<u>NBM RELATED GRIEVANCES</u>
1. Integrated Certificated (Caste and Residence Certificate)	CASTE
2. Income Certificate	LAND
3. Birth Certificate (With in 90 Days)	URBAN PROPERTY
4. Death Certificate (More than 90 Days)	ELECTRICITY
5. Marriage Certificate (Less than 9 days) – AP Compulsory Marriage Act	FOUR – WHEELER
6. Marriage Certificate (More than 90 days) – SRO – Hindu & Special Marriage act	INCOME TAX, GST, GOVERNMENT EMPLOYEE
7. Mutation for Transactions / Mutation for Corrections	AGE, GENDER
8. Family Member Certificate	
9. Aadhaar Mobile Linking	



DETAILS OF PIDURU VILLAGE SECRETARIATE

- ▶ Gram Panchyaths : 01 (PIDURU)
- ▶ No of Families : 643
- ▶ Population (as per 2011) : 2037
- ▶ Male : 1026
- ▶ Female : 1011
- ▶ Scheduled Caste : 703
- ▶ Scheduled Tribes : 585
- ▶ No of Volunteers : 11
- ▶ No of Village Secretariat Staff : 10



PLAN OF ACTION

- ✓ Conducted the meeting with the Volunteers, Village Secretariat Staff of Piduru Village Secretariat and MPDO, Tahsildar and other Mandal Officers along with sarpanch, public representatives and stake holders on 04.06.2023 (Sunday) By the Nodal Officer, GSWS, Nellore and DLDO, Nellore Division for this Program.



- ✓ Where in this meeting the volunteers Cluster wise survey teams were formed with the Volunteers, Village Secretariat staff and Mandal Level Officer each one and given the Instructions to visit the every family and to make awareness about the Services provided and identify the required services from the citizens as per this Program.

Cluster No	Name of the Volunteer	Name & Designation of Village Secretariate Staff	Name & Designation of Mandal Level Officer
1	Giddaluru Madhavi	M.C.Prasad, PS Baddevolu	S.Sheshadri Vasu , M.Edu.O
2	Mocharla Venu	Ch. Nagendramma, ANM	M.Rajamma, APO
3	Vendoti Meghana	V. Suneel , EA	N.V.Ravi Kumar, AO , MPP
4	Chintala Daitamma	M. Rageswari, VSA	Sk. Jaheer, MAO
5	Mocharla Subbamma	J. Amulya Roj, VAA	K Karthik, AEE RWS
6	Nannam Susmitha	M. Sowjanya, WEA	P.S.Chandra Sekhar, AEE PR
7	Maddali Venkatesh	SK.Naseer Ahmad, DA	A.V.Ramanaiah, EO (PR&RD)
8	Molakala Venkatesh	Ch. Pavitra, MSK	K.Balakotamma, DT
9	Gaddam Sreenivasulu	M.Krishna Veni, PS, Piduru	G.Venkateswarlu, MPDO
10	Gaddam Sugunamma	T.Seenam, VRO	A.Lakshmi Narayana, Tahsildar
11	Gali Mallikharjuna	K.Reshma Sony, PS, Kolanakuduru	Vanajakshi, APM

SURVEY & AWARENESS

As per the Instructions in the above meeting, The survey teams were visited to their allotted families on 04.06.2023 to 05.06.2023 and identified their required services from the citizens. The identified services details are mentioned in the following Table with Service and Cluster Team Wise.



SURVEY REPORT

SURVEY REPORT ON GSWs SERVICES REQUEST CAMPAIGN

PIDUR SACHIVALAYAM MANUBOLU MANDAL

S. No.	Cluster ID Number	Name of the Volunteer	No. of HH Present in that Cluster	No. HH. Survey Completed	No. HH. Survey balance	No. of Services Requestes Identified	Integrated Certificate (Caste and Residency)	Income Certificate	Birth Certificate (with in Days) 90	Marriage Certificate (Less than 90 Days)	Marriage Certificate (More than 90 Days)	Mutation for Transactions	Mutation for Corrections	FamilyMember Certificate	Aadhaar mobile Linking	No. of NBM Issues Identified	Caste	Land	urban Property	Electricity	Four-Wheeler	Income Tax, GST, Govt. Employee	Age, Geners	Remarks	
1	2	3	4	5	6	7	a	b	c	d	e	f	g	h	i	17	a	b	c	d	e	f	g	18	
1	10990218001	M ADHAVI GIDDALU RU	53	53	0	56	22	22	0	0	0	0	0	2	10	0	0	0	0	0	0	0	0	0	
2	10990218002	VENU M OCHARLA	62	62	0	116	36	20	0	0	7	0	0	0	43	0	0	0	0	0	0	0	0	0	
3	10990218003	M EGHANA YANDOTI	53	53	0	56	23	23	0	1	0	0	0	0	9	0	0	0	0	0	0	0	0	0	
4	10990218004	DAITAM M A CHINTHALA	70	70	0	94	50	50	0	0	2	0	0	0	12	0	0	0	0	0	0	0	0	0	
5	10990218005	M OCHARLA SU BBAMMA	55	55	0	46	7	7	0	0	7	3	2	7	12	0	0	0	0	0	0	0	0	0	
6	10990218006	SU SMITHA NANNAM	64	64	0	51	21	21	0	0	2	0	0	0	7	0	0	0	0	0	0	0	0	0	
7	10990218007	M ADDALI VENK ATESH	67	67	0	53	19	19	0	0	0	0	0	1	14	3	0	1	0	0	1	1	0	0	RC
8	10990218008	M OLAK ALA VENK ATESH	43	43	0	186	77	77	0	0	2	0	0	0	21	0	0	0	0	0	0	0	0	0	
9	10990218009	GADDAM SRINI VASU LU	65	65	0	88	37	37	0	0	3	0	0	0	11	0	0	0	0	0	0	0	0	0	
10	10990218010	SU GUNAMMA	53	53	0	54	21	21	0	0	0	0	0	0	12	0	0	0	0	0	0	0	0	0	
11	10990218011	M ALLI KARJUNA GALI	58	58	0	42	16	16	0	0	0	0	0	0	10	1	0	0	0	0	0	1	0	0	RC
Total			643	643	0	842	329	313	0	1	23	3	2	10	161	4	0	1	0	0	1	2	0	0	

MEETING & INSPECTION

Further a meeting desired by the Nodel officer GSWS Nellore and DLDO Nellore to the survey teams on 06.06.2023 .where in the review of completion of survey and identified required seva services from the citizens and issued instructions to completion of documentation from the citizens relating to identified services in survey by the Volunteers to their clusters.

The assistant (trainee collector) smt . Sanjana simha ,DPO Nellore and RDO Nellore are visited this program.

After the Volunteers are completed the documentation from the citizens to the identified services in the survey to their clusters.



SERVICES CAMPAIGN ARRANGEMENTS – 07-06-2023

The following arrangements were made to conduct the Grama Ward Secretariat Service Request Program on 07.06.2023

✓ **HELP DESK** :- Arranged the desk with Two Village Secretariat staff for the help to Citizens who are attending the programme.



✓ **MEDICAL CAMP** :- Arranged with the Village Secretariat ANM along with Asha worker for the Medical help of Citizens who are attending the programme.



✓ **REGISTRATION DESK**:- Arranged the desk with Two Panchyath Secretaries for registering the names in register who are attending and which Seva service request purpose.



SERVICES CAMPAIGN ARRANGEMENTS – 07-06-2023

✓ **VERIFICATION DESK :-** Arranged the desk with the Tahsildar, MPDO, DT and EO(PR&RD) for Verification of Service Request Documents .



✓ **SCANNING CENTRE:-** Arranged with two DEOs for Scanning the required documents to upload in the seva registration portal after verification of documents .



✓ **SERVICE REQUEST DESKS (3) :-** Arranged 3 Counters with One Digital Assistant with support of one Village Secretariat Staff each for data entry and upload documents in the seva registration portal after verification of documents.



SERVICE CAMPAIGN ARRANGEMENTS – 07-06-2023

✓ **Aadhar center :-** provided two aadhar centers kits shifting from madamanuru and baddevolu of manubolu Mandal to Piduru Village Secretariat for Aadhar services after verification of documents.



✓ **Certificates printing center :-** Arranged the center with digital assistant and one village Secretariat Staff of Piduru Village Secretariat for printing of documents which are approved by the concerned department of online services uploaded in the seva portal in this program.



✓ **Certificates issuing center :-** Arranged the center for issuing of printed documents to the citizens immediately after printing from seva portal.



SERVICES CAMPAIGN ARRANGEMENTS – 07-06-2023

✓ **Refreshments:-** Arranged the staff for issuing refreshments like breakfast, meals, tea, drinking water etc.. To working staff time to time.



✓ **Logistics arrangements:-** All the required materials for this program are provided by the concerned panchayat secretary of Piduru Village Secretariat . And also arranged the Hirers like chairs, tables and shamiyaanas ect.. And drinking water facility to the attended citizens of the program.



SERVICES CAMPAIGN ARRANGEMENTS – 07-06-2023

GSWS Seva Services Request Campaign Program Started at 7.00 am on 07-06-2023.

The Collector and District Magistrate Sri Hari Narayanan IAS ,Assistant (trainee) Collector Nellore Smt. Sanjana Simha IAS, and Smt. M. Sushmitha Reddy District Panchayat Officer Nellore are visited and examined the running procedure of the campaign program.



- ▶ The details of seva services requests registered in the seva portal and Aadhar portal time to time

	10.30	12.30	02.00	05.00	07.00
No of attended citizens	211	270	369	419	424
No of service request registered	424	600	711	800	833
No of seva services uploaded in seva web portal	162	258	594	672	695
No of services uploaded in portal for mobile linking to Aadhar	72	95	110	138	140

- ▶ The 112 service certificates which are approved by the concerned department from the seva services request registered in seva portal are printed and issued immediately to the citizens.
- ▶ The overall program is supervised by the Sri K.V. Sambasiva Reddy Nodel Officer, GSWS Nellore & Project Director DRDA and Smt. D.Vasumathi Divisional Development Officer Nellore Division . In the presence of Tahsildhar Manubolu & MPDO Manubolu with support of Sarpanch, Public Representatives and Stake Holders of Piduru Village Secretariat has been completed successfully. The villagers, sarpanch, public representatives, stake holders of Piduru Village Secretariat are expressed their satisfaction and elation for conducting this program In their Secretariat and Thankful to Honorable Chief minister , Agriculture Minister ,Dist Collector and other officers.



THANK YOU

